

Researcher Development Programme 2019/20

Literature Searching, Part 3:
RefWorks – Managing References
and Creating Bibliographies

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#### Now...



Anyone who has not set up their account in advance?

- If yes a few minutes now to do so see Quick Guide Step 1
- Does anyone use LaTeX?
- Is anyone using a Footnotes referencing style?
- Will anyone be using a Mac?

#### **RefWorks and Mac computers**



#### Important note:

- The Write-N-Cite (WNC) plug-in for RefWorks does NOT currently work with Word 2016 on Macs
- RefWorks are working on a fix for this (in)compatibility issue unfortunately there is little
  that we can do to help until a solution is in place
  - You can still store records in your main RefWorks account, but you cannot use the WNC app to format them within Word 2016 when creating/writing a research paper or other academic document
  - If you have access to earlier version of Word could use this with the WNC app for creating/writing a research paper or other academic document that requires in-text citations
- An alternative is to use the One Line/Cite View method. Details available online and more to follow later in this session:
  - www.refworks.com/refworks2/help/Using One Line Cite View.htm

#### **Aims and Objectives**





#### Aims

- Overview of referencing systems
- Bring references into your RefWorks account
- Demonstrate various RefWorks features
- Create a simple bibliography
- Use Write-N-Cite to create a paper with in-text citations and a bibliography
- Allow time for practice

#### **Objectives**

- Familiarity with the basic functions of RefWorks
- Produce a formatted document with in-text citations and a bibliography in a style of your choosing

#### **Reference Management Software**



- Can make the physical process easier
- Need to invest time in learning how to use properly
  - Referencing option within Word
  - Cite This For Me, Zotero, Mendeley, CiteULike free, web-based
  - EndNote, ProCite, Reference Manager, Papers purchased, machine specific
  - RefWorks free (because we have paid for it), web-based, instructional sessions and support
- You still need to understand and know:
  - why and where to reference
  - preferred style (strict or some flexibility?)
- Style check with supervisor on preferred style

#### What is RefWorks?



- Web-based access from any computer with Internet access
- Two functions:
  - Electronic store/filing cabinet
  - Formats bibliographies
- Your own database of references
- No limit to number of references in your RefWorks account



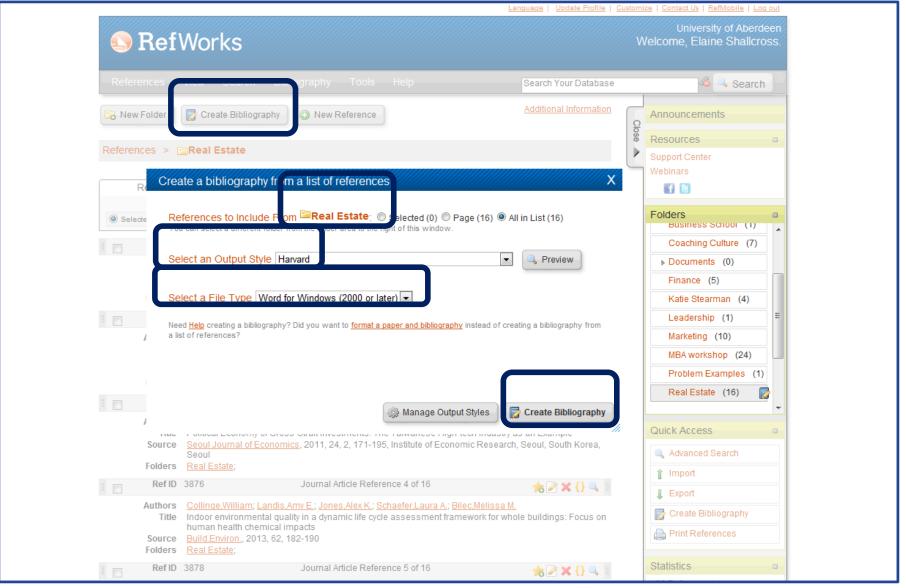
#### What is Write-N-Cite (WNC v.4)?

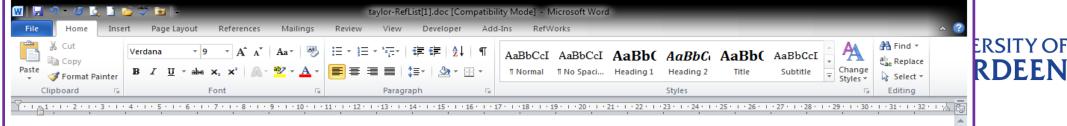


- WNC is a plugin for Microsoft Word which allows you to insert citations
  you have saved in RefWorks directly into the text as you write
- Formats in-text citations automatically and creates a bibliography at the end of the document in a chosen citation style
- Opened from a tab in Microsoft Word application
- Already installed on classroom PCs
- You may need to install to your office PC (from the Software Center)
- You can install to your personal PC/Mac (from RefWorks). See Part 2 Worksheet

### RefWorks can easily create a bibliography







Ahmet Selçuk D Zkirici 2012, "Considering Istanbul As A Financial Center: Targets, Following Steps", International Journal of Business and Social Science, vol. 3, no. 18, pp. n/a.

"Political Economy of Cross-Strait Investments: The Taiwanese High-tech Industry as an Example", Seoul Journal of Economics, vol. 24, no. 2, pp. 171-195.

ndis, A.E., Jones, A.K., Schaefer, L.A. & Bilec, M.M. 2013, "Indoor environmental quality in a dynamic life cycle assessment framework for whole buildings: Focus on human health chemical impacts", Building and Environment, vol. 62, pp. 182-190.

Dai, Q., Duan, S., Cai, T. & Chen, C. 2013, "Plug-in electric vehicles as dispersed energy storage interactions with a smart office building", Journal of Renewable and Sustainable Energy, vol. 5, no. 2, pp. 021417.

Dermisi, S. & McDonald, J. 2011, "Effect of "Green" (LEED and ENERGY STAR) Designation on Prices/st and Transaction Frequency: The Chicago Office Market", Journal of Real Estate Portfolio Management, vol. 17, no. 1, pp. 39-52.

Dodo, Y.A., Kandar, M.Z., Ossen, D.R., Jibril, J.D., Bornoma, A.H. & Abubakar, A.I. 2013, Importance of a view window in rating green office buildings.

Falkenbach, H., Lindholm, A. & Schleich, H. 2010, "Review Articles: Environmental Sustainability: Drivers for the Real Estate Investor", Journal of Real Estate Literature, vol. 18, no. 2, pp. 203-223,

Ho, K.H., Rengarajan, S. & Lum, Y.H. 2013, ""Green" buildings and Real Estate Investment Trust's (REIT) performance", Journal of Property Investment and Finance, vol. 31, no. 6, pp. 545-574.

Lahm, R.J., Stowe, C.R.B. & Geho, P.R. 2011, "Commercial real estate (CRE) market - next meltdown or recovery on the way?", Research in Business and Economics Journal, vol. 4, pp. 1-17.

Nemec, R. 201, "IS THE NATURAL GAS BOOM A JOBS CREATING ENGINE?", ipeline and Gas Journal, vol. 240, no. 1.

Newsham, G.R. Birt, B.J., Arsenault, C., Thompson, A.J.L., Veitch, J.A., Manchi, S., Galasiu, A.D., Gover, B.N., Macdonald, I.A. & Burns, G.J. 2013, "Do "green' buildings have better indoor environments, New evidence. - Building Research and Information, vol. 41, no. 4, pp. 415-434.

Rehm, M. & Ade, R. 2013, "Construction costs comparison between "green' and conventional office buildings", Building Research and Information, vol. 41, no. 2, pp. 198-208.

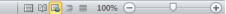
Thiel, C.L., Campion, N., Landis, A.E., Jones, A.K., Schaefer, L.A. & Bilec, M.M. 2013, "A materials life cycle assessment of a net-zero energy building", Energies, vol. 6, no. 2, pp. 1125-1141,

Wang, Z. & Tan, Y.K. 2013, "Illumination control of LED systems based on neural network model and energy optimization algorithm", Energy and Buildings, vol. 62, pp. 514-521.

Yun, R., Scupelli, P., Aziz, A. & Loftness, V. 2013, Sustainability in the workplace: Nine intervention techniques for behavior change.

#### Always check your bibliography – errors may occur



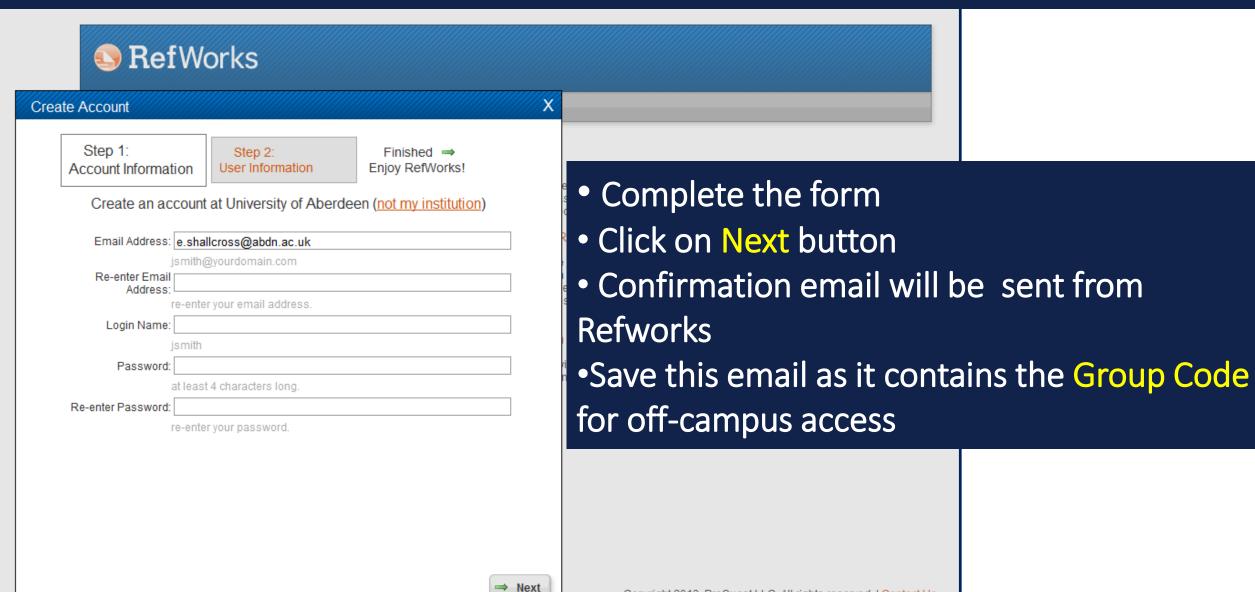


#### Now...



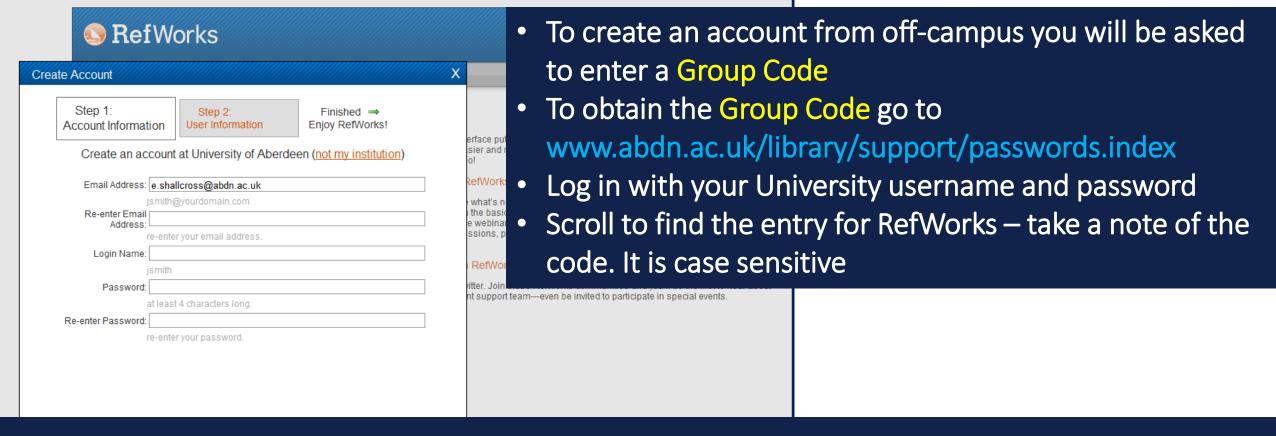
- Anyone who has not set up their account in advance as previously requested?
  - If yes a few minutes now to do so see Step 1 in the Quick Guide
  - Those who have an account log in to it. Can you remember your login name and password? ☺
  - Please create a new folder in RefWorks following Step 2 in the worksheet Managing References – RefWorks Part 1
  - Once you have created your new folder please log out of RefWorks

#### Creating an account if you are on campus



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### Creating an account if you are off campus



- Complete the form
- Click on Next button
- Confirmation email will be sent from Refworks. Save this email as it contains important login information you will need again.

# Getting references into your RefWorks account



#### Populating your RefWorks account



- Variety of methods depending on source used:
  - One step export on click of button from the major databases including Scopus, Web of Science, ProQuest and EBSCO
  - Two step save references and then use import feature within RefWorks to pull records in. OnePetro is main example of this
  - Adding references from Primo is different demonstrate later
  - Manual input find out the intricacies of being a library cataloguer ©
- We'll look at 1-step process today
- For import instructions for popular databases refer to Methods for Importing Records guides available today
- For import instructions for all UoA databases see

www.abdn.ac.uk/library/documents/guides/importing.pdf

#### **Example search**



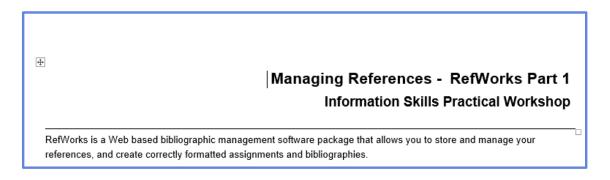
Remember (from workshop Part 1 & 2) – plan your search terms: "Discuss the impact of rapid long distance travel on the sports performance of athletes"

Concept/Idea 1	athlet*	OR	sports*
AND			
Concept/Idea 2	"jet lag"	OR	jetlag
AND			
Concept/Idea 3	"circadian rhythm*"	OR	"sleep disturbance*"

#### **Practical Session**

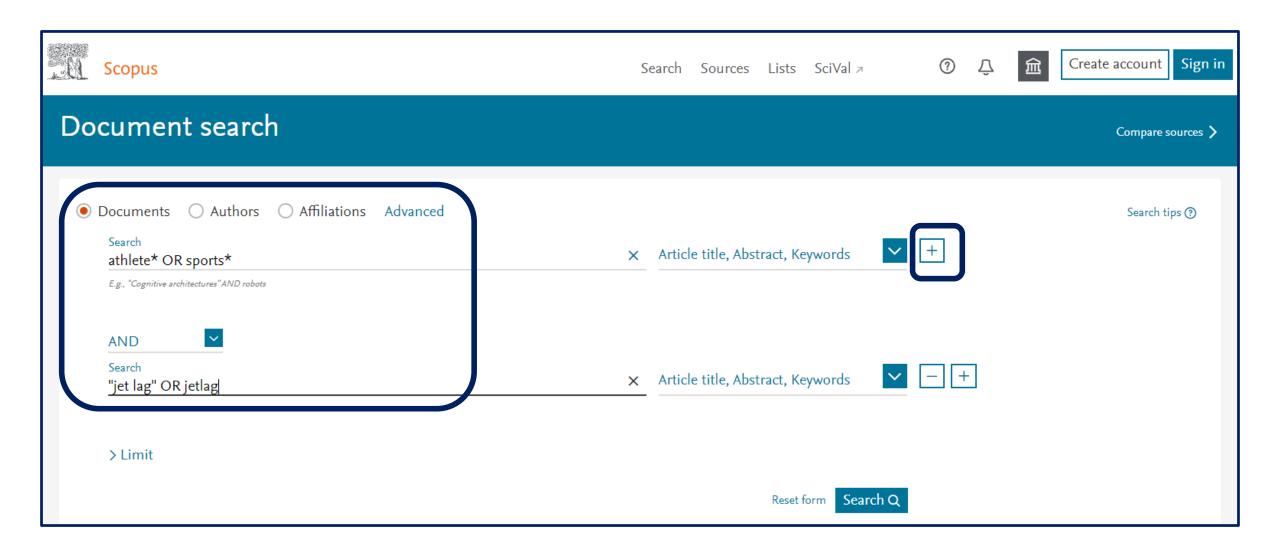


- Please follow the steps in the worksheet Managing References RefWorks Part 1.
- Start at Step 4: Import references to RefWorks from the Scopus database

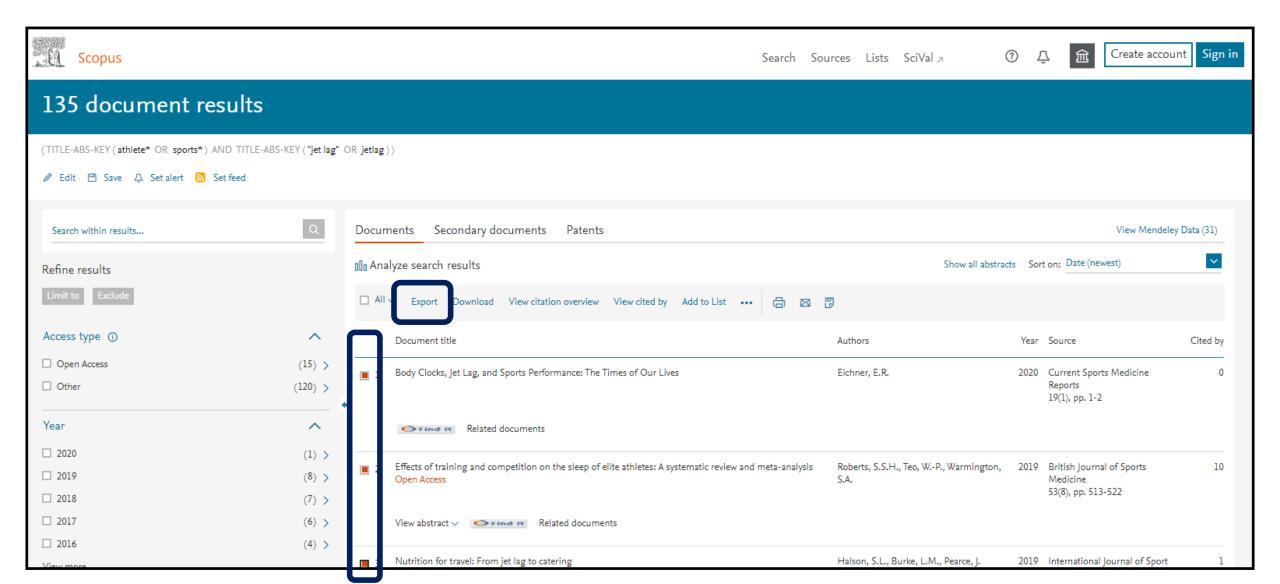


- Once you complete Step 4 please complete Step 5 (Exercise 2), where you import further references from another database. We would recommend Web of Science.
- You will need at least 10-12 references in your Refworks account for work we will do
  later in the workshop
- PLEASE ASK FOR HELP IF YOU ARE UNSURE WHAT TO DO. WE ARE HERE TO HELP YOU!

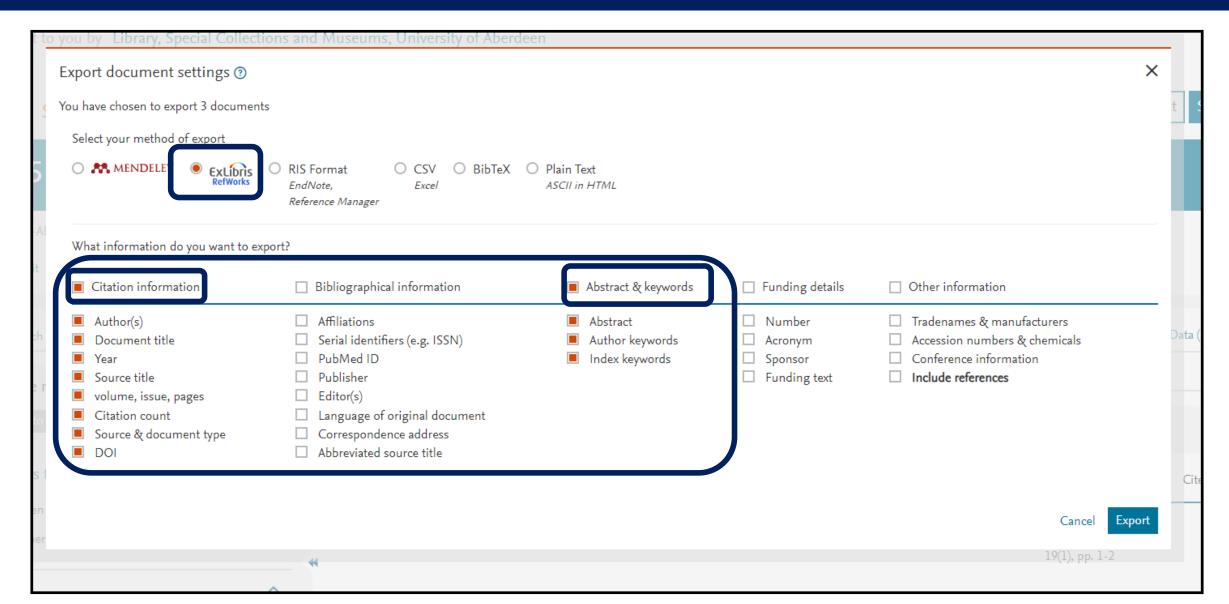
### For the best possible results – apply the search rules for Scopus



## Select the records you wish to store in RefWorks by using the ☑ tick-boxes alongside each entry. Click on Export



# Select RefWorks direct export and choose the information to export to include the abstract if it is available



### Select Export to legacy version of RefWorks

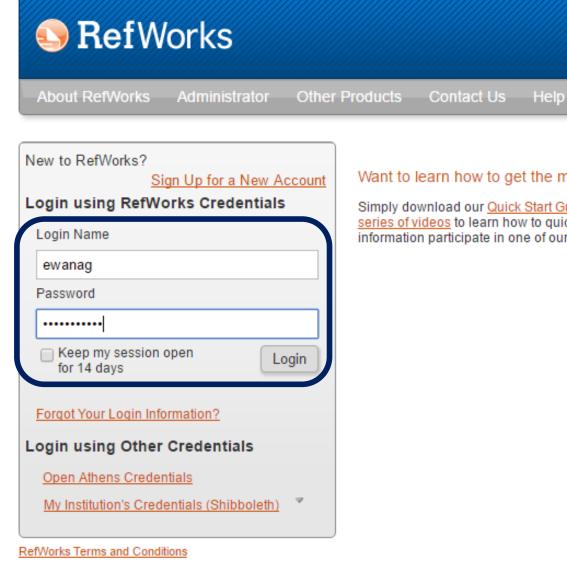


Yes, export to the newest version of RefWorks



No, export to the legacy version of RefWorks

#### Log in with your RefWorks account details

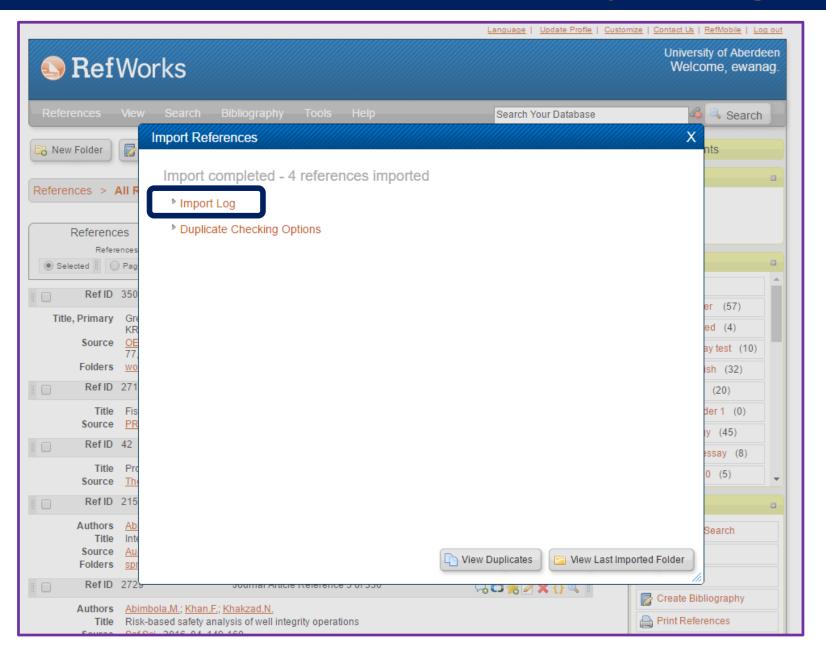


Want to learn how to get the most out of RefWorks?

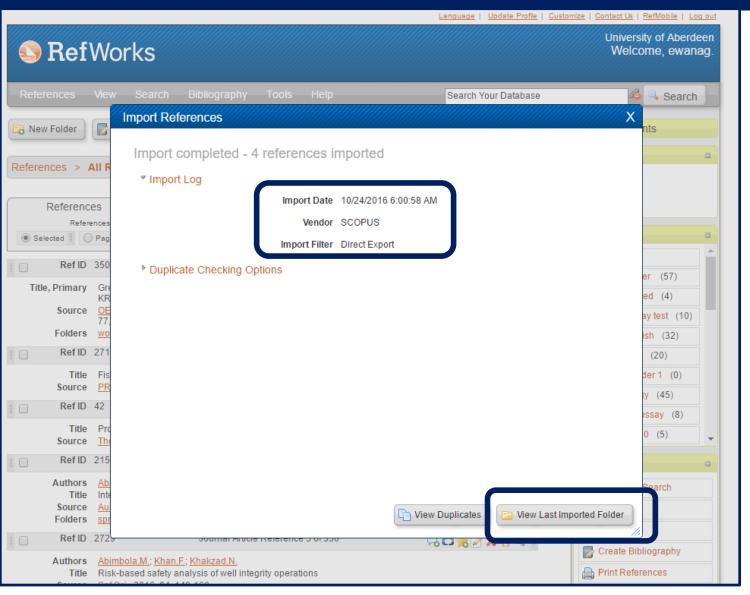
Simply download our Quick Start Guide and you'll be using RefWorks in no time! You can also check out our great series of videos to learn how to quickly navigate through the basic RefWorks features. For more detailed information participate in one of our free live training sessions or view one of our many webinar recordings.



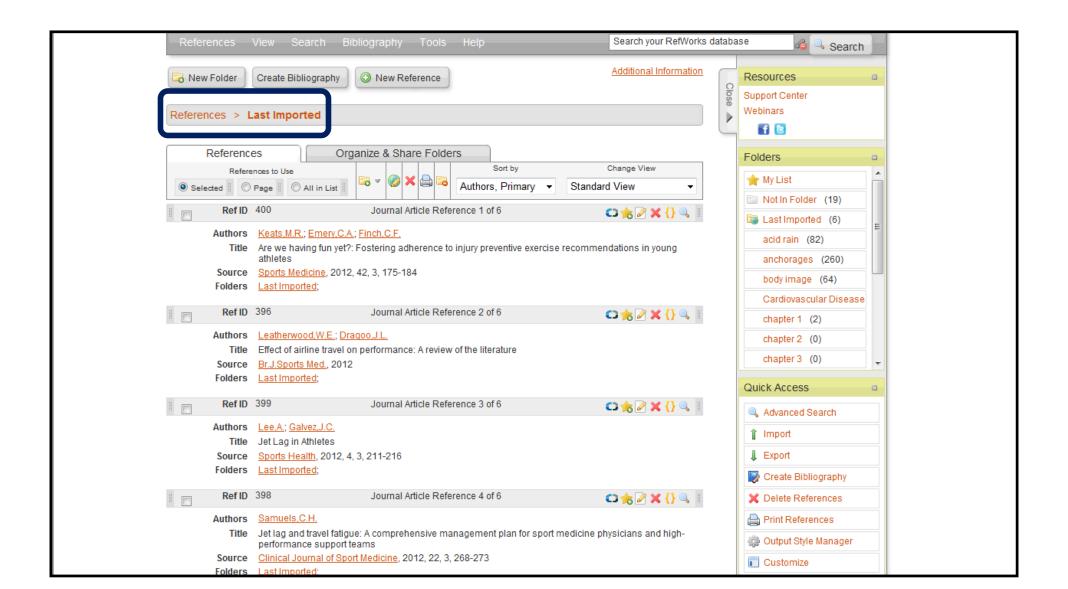
### Check for errors – view Import Log



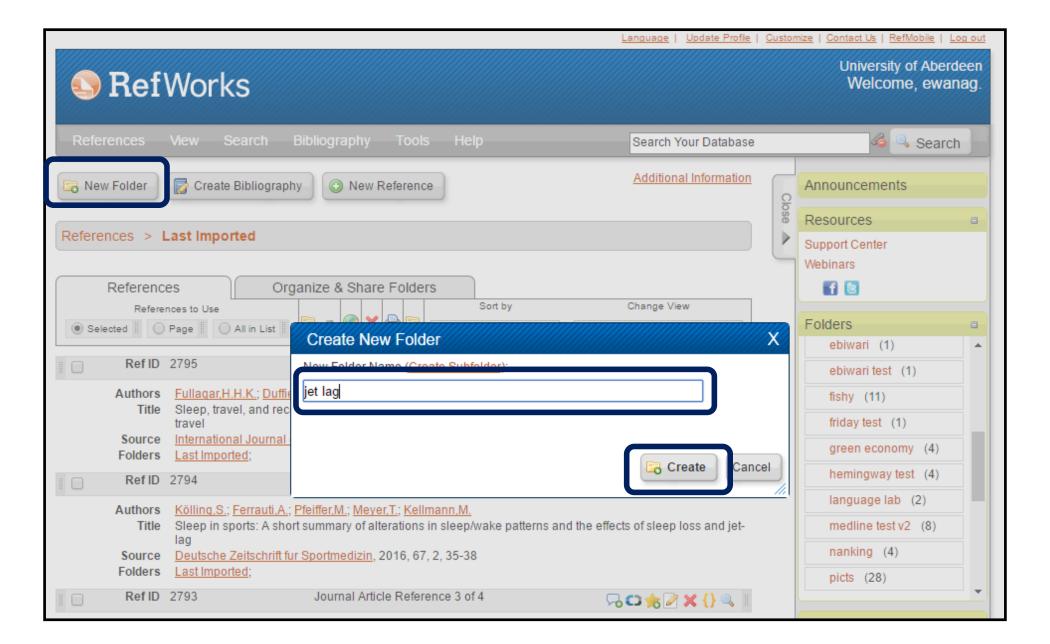
## Most cases – no error messages Click on View Last Imported Folder button



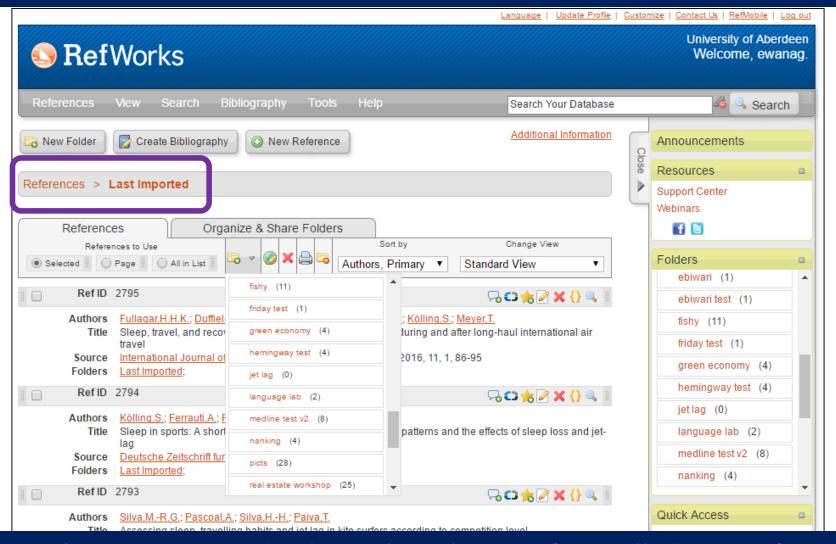
# Last Imported Folder is the holding folder for all new records coming in from your searches on databases



#### Can create folders in advance, or when you need them

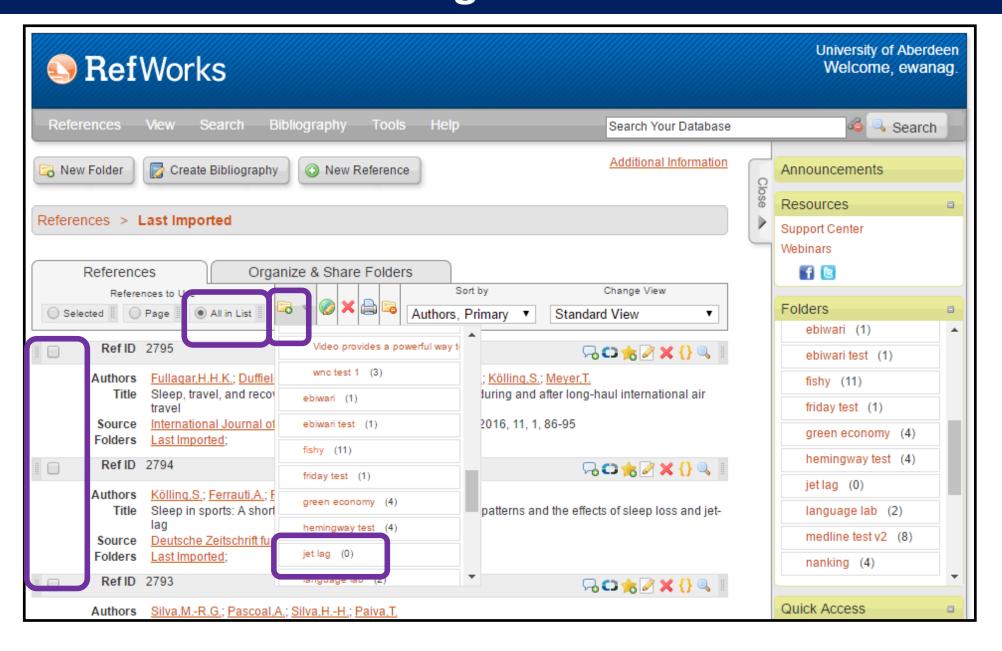


### Record management – filing in folders

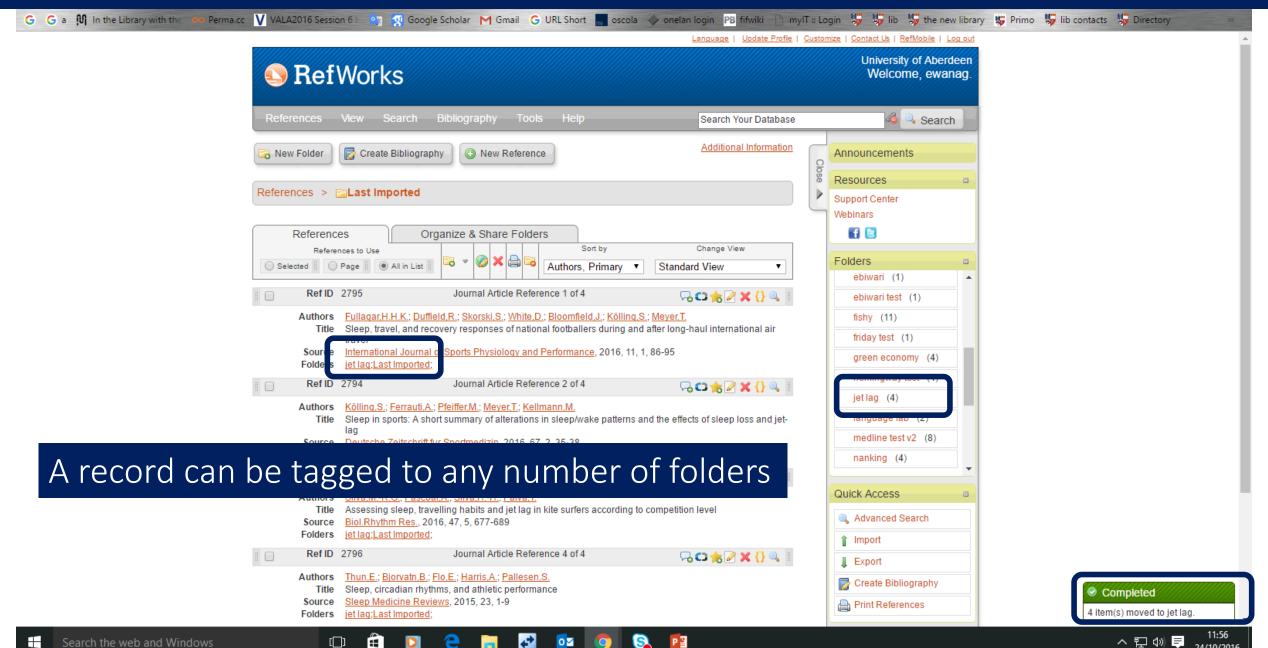


- All records go into the Last Imported Folder when they are first pulled into RefWorks.
- From there you can file, or tag, them into folders you have created.
- Each new batch of records coming in replaces the current ones in this Last Imported Folder

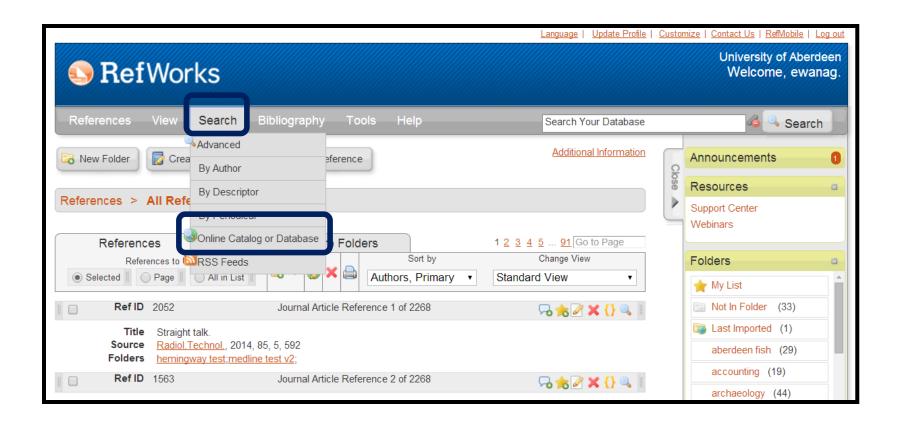
#### File records in a folder using radio buttons or **1** tick boxes



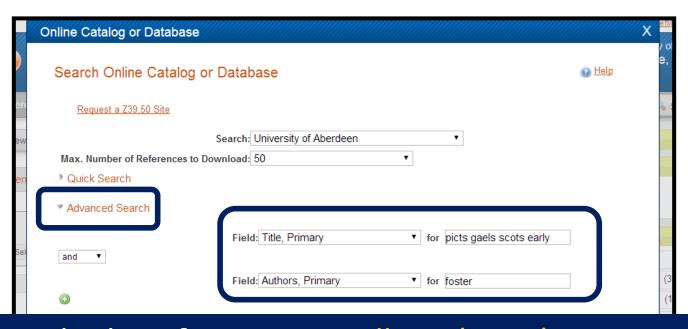
## Record management - records saved successfully to folder



# To add references for books from UoA use the Search feature in RefWorks



# Select Advanced Search option and enter Title and Author details

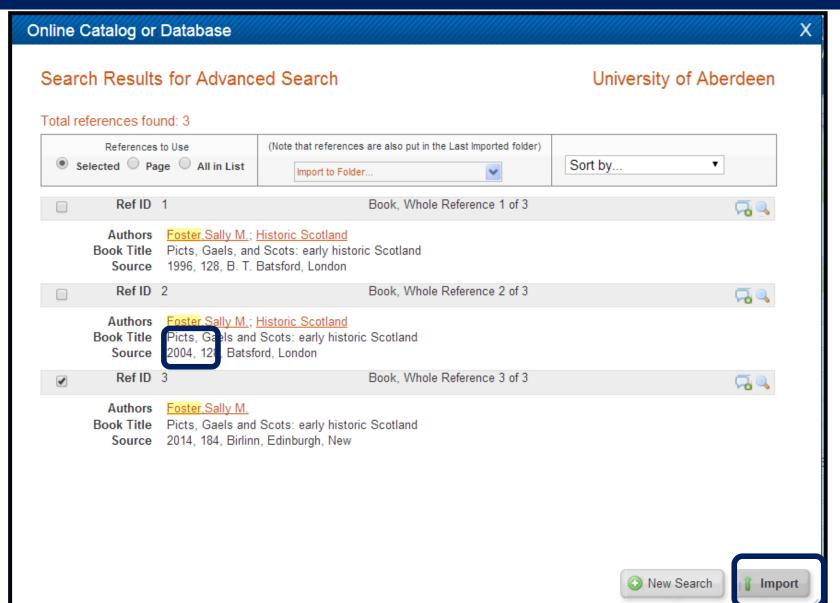


In this example we are looking for: Foster, Sally M (2014) Picts, Gaels and Scots: early historic Scotland. Edinburgh: Birlinn

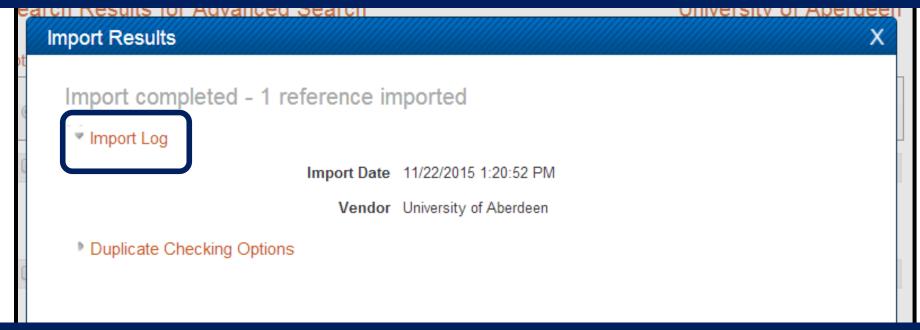


Then select Search at bottom of screen

# Be sure to select the correct edition and then select Import at bottom of screen



### The Import screen is presented



# Select View Last Imported Folder to complete the addition of the reference





# Removing duplicates, adding notes and attachments



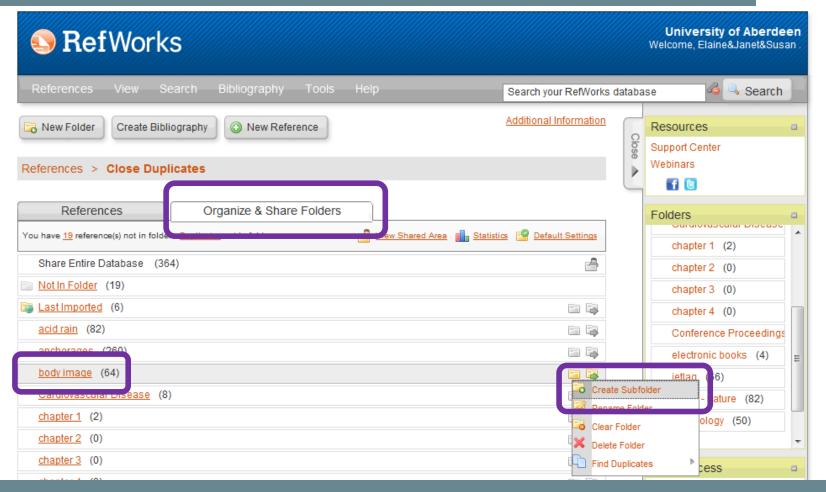
#### Some other RefWorks features



#### It is also possible to:

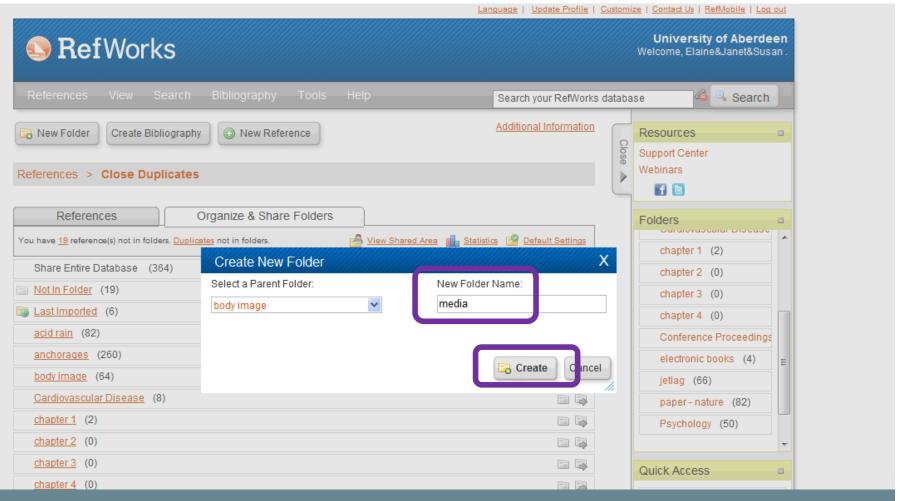
- Remove duplicates very important
- Add attachments to any reference useful if you have a fulltext copy of the record
- Each attachment must be less than 20MB
- Add notes to any reference

## Creating Subfolders



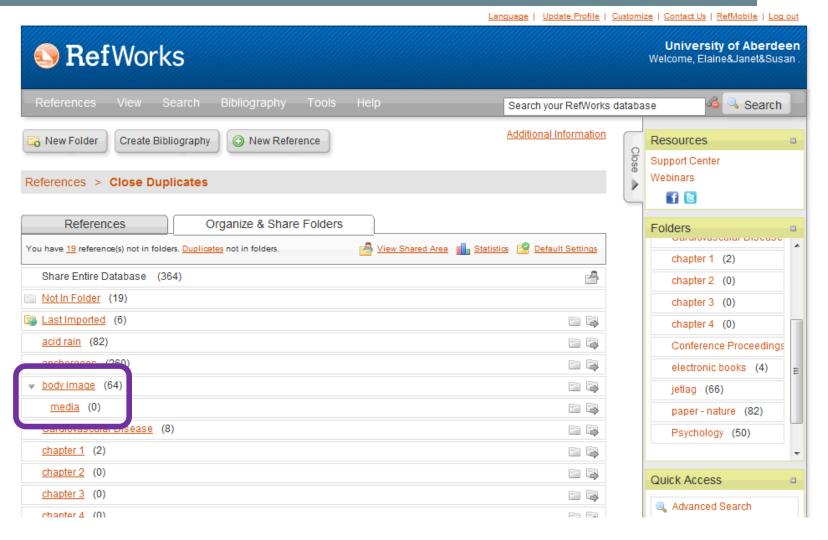
- Open Organize & Share Folders tab
- Find main folder
- Click on the Folder icon to open the drop-down menu
- Select Create Subfolder

## Creating Subfolders



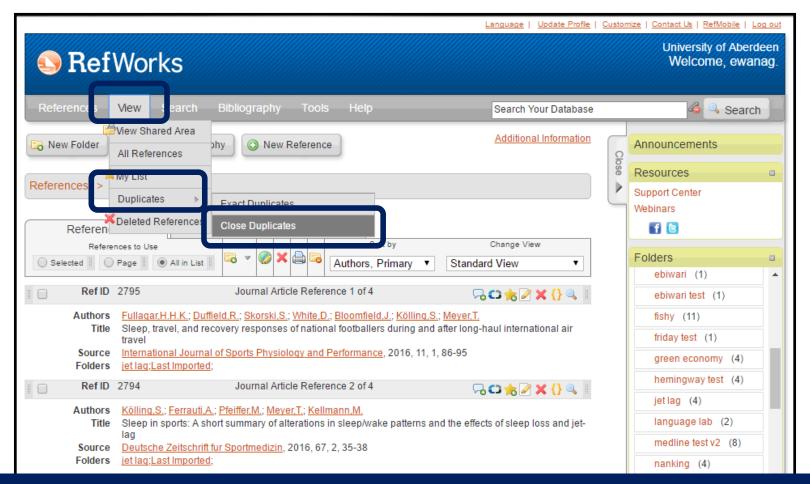
- Name the subfolder
- Click on Create button

### **Creating Subfolders**



Subfolders = listed under the parent folder (indented)

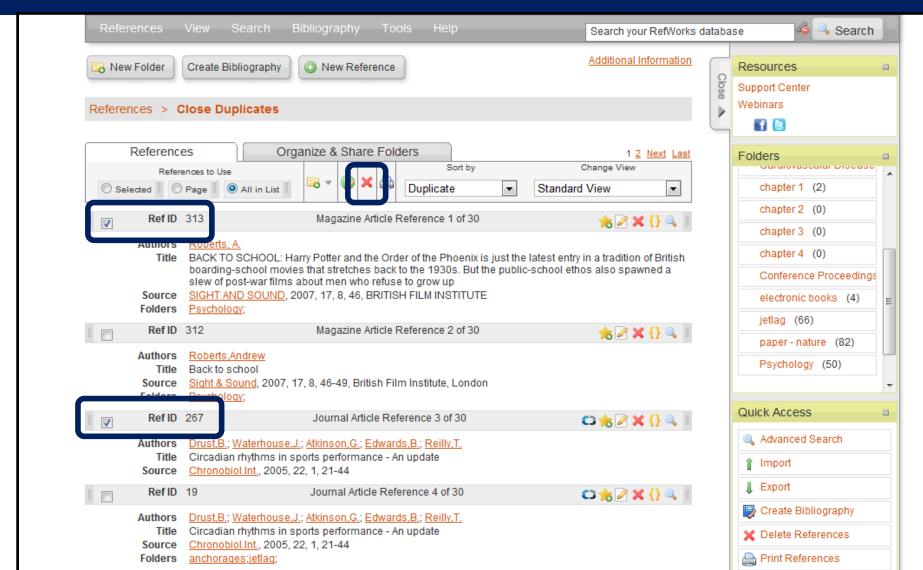
### Managing your records – remove duplicate records



Do this on a regular basis

Never delete records that you know you have already cited in your work – only the more recent duplicate (check the RefWorks ID number)

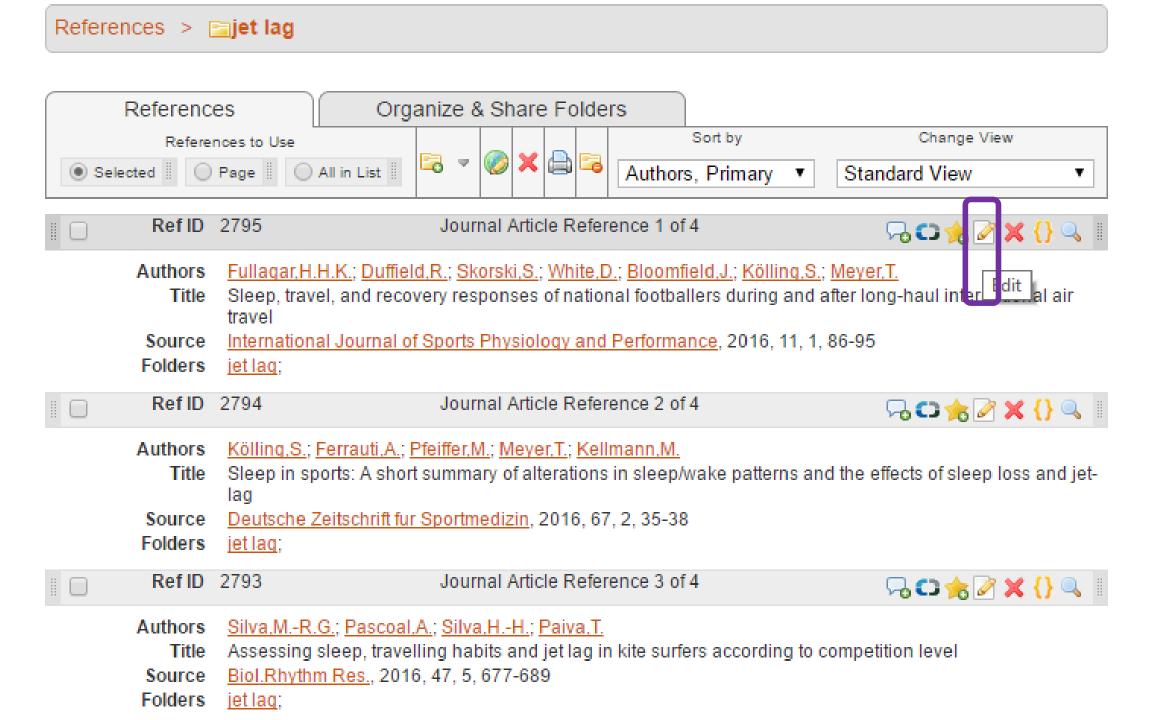
# RefWorks selects the newest record to remove (higher reference ID number) because you are more likely to have used the first record

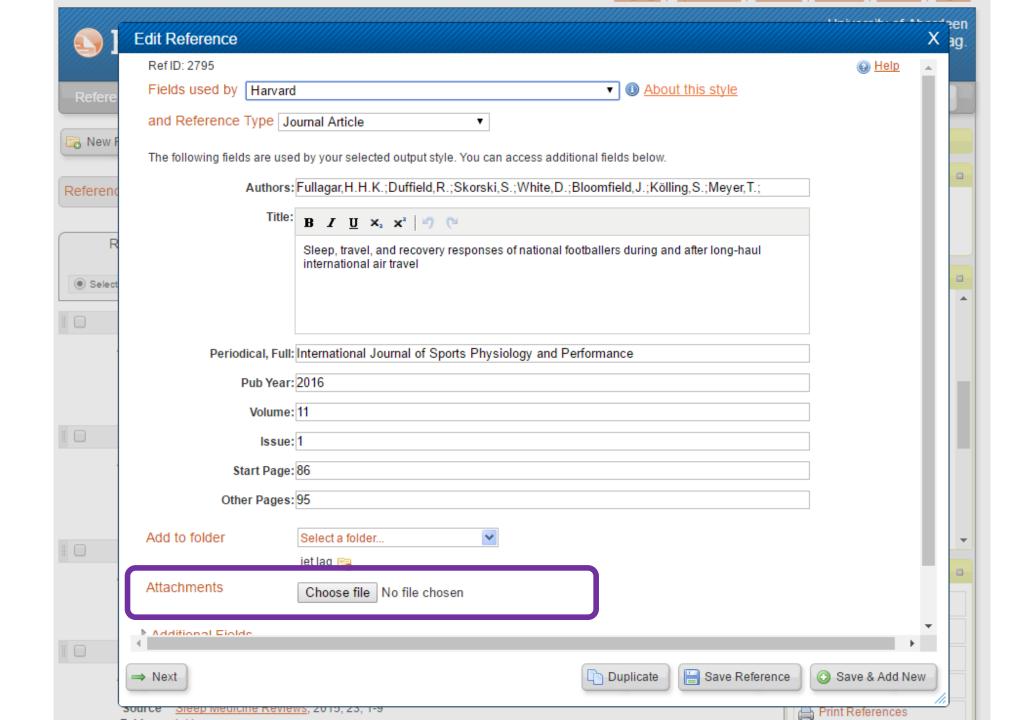


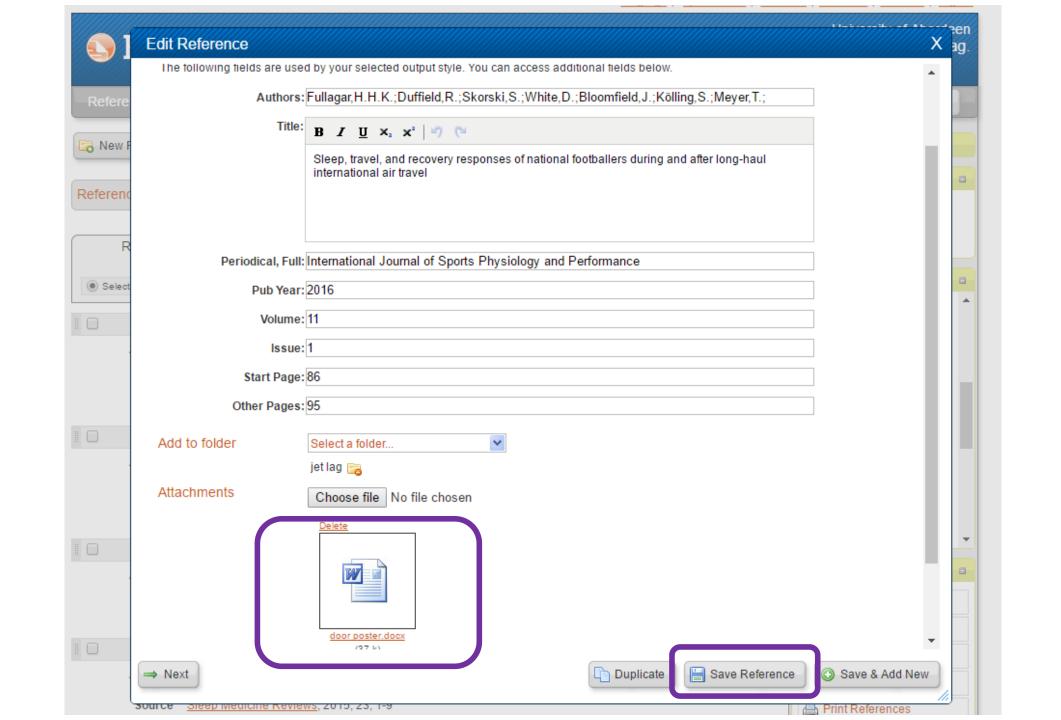
### I have lots of full text electronic copies of references I've read – can I store them in RefWorks?



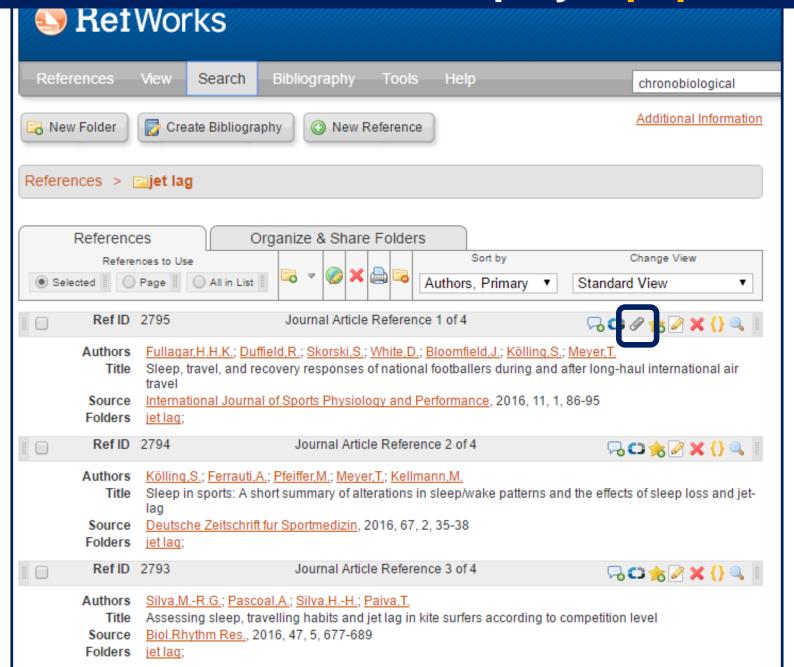
- Yes individual document size limited to 20MB
- Default storage capacity is 100MB but this can be increased (noone to date has needed the full storage allowance)
- Open full record in RefWorks web account (via Edit) or create new record
  - click on Browse to find file
  - click on Add Attachment to upload
- Open attachment from full record view



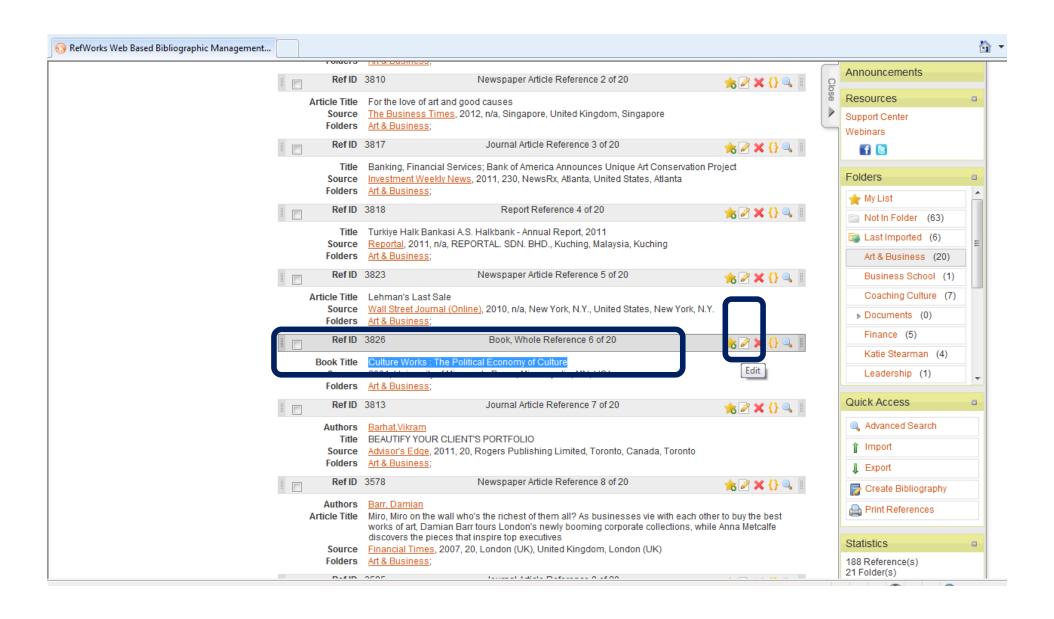




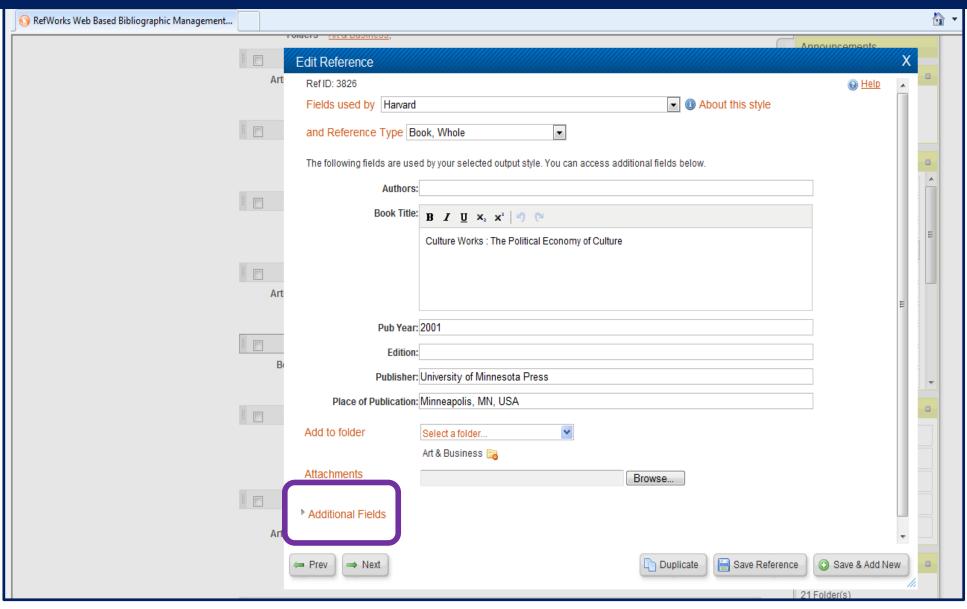
### Records with files attached display a paper clip icon



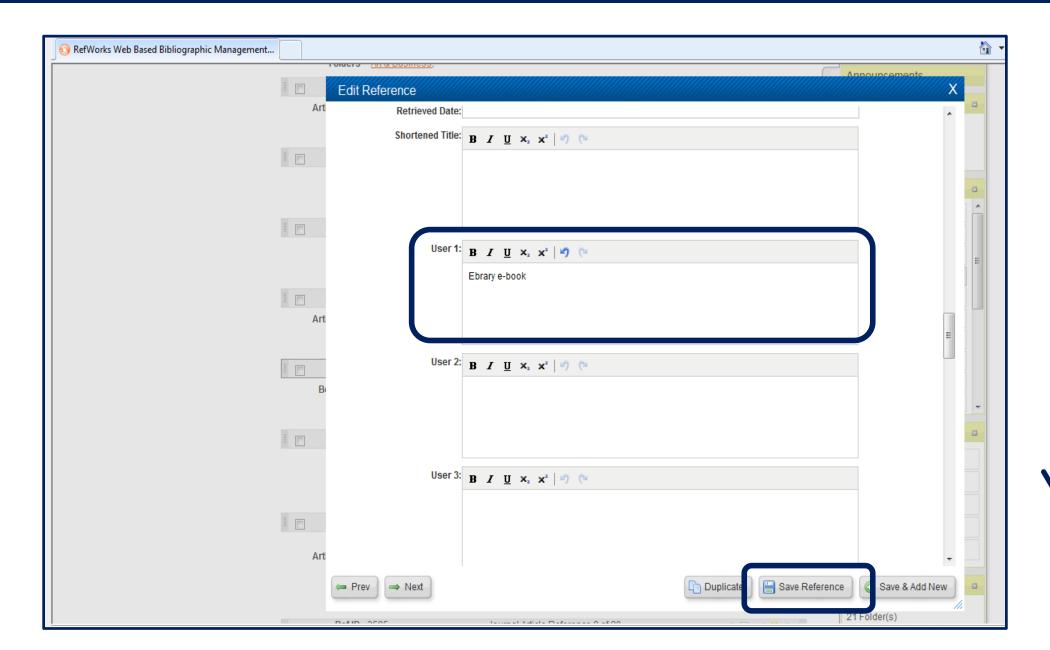
### **Making notes**



### **Making notes**



### Making notes



# Previewing styles and adding styles to a favourites list



### Choosing your favourite citation styles

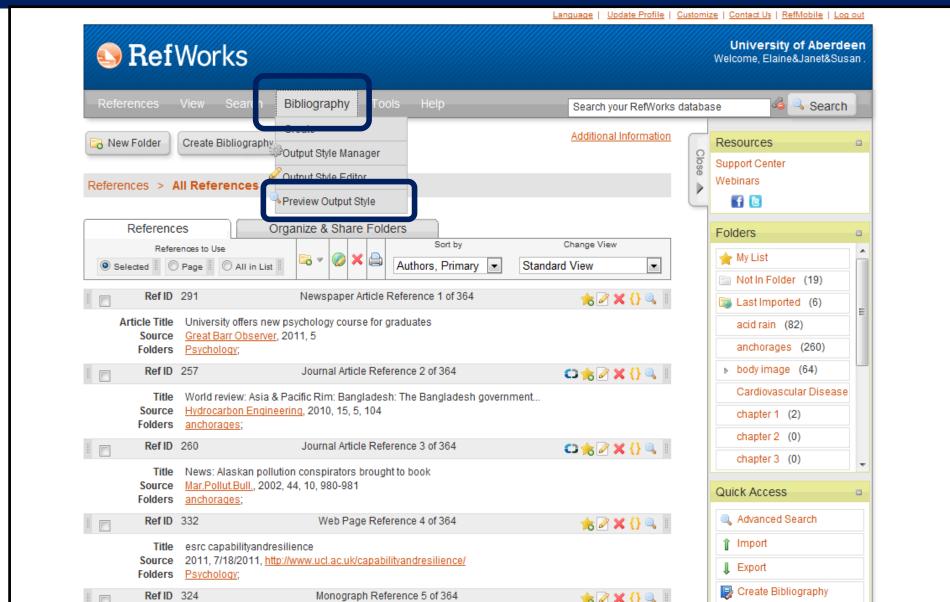


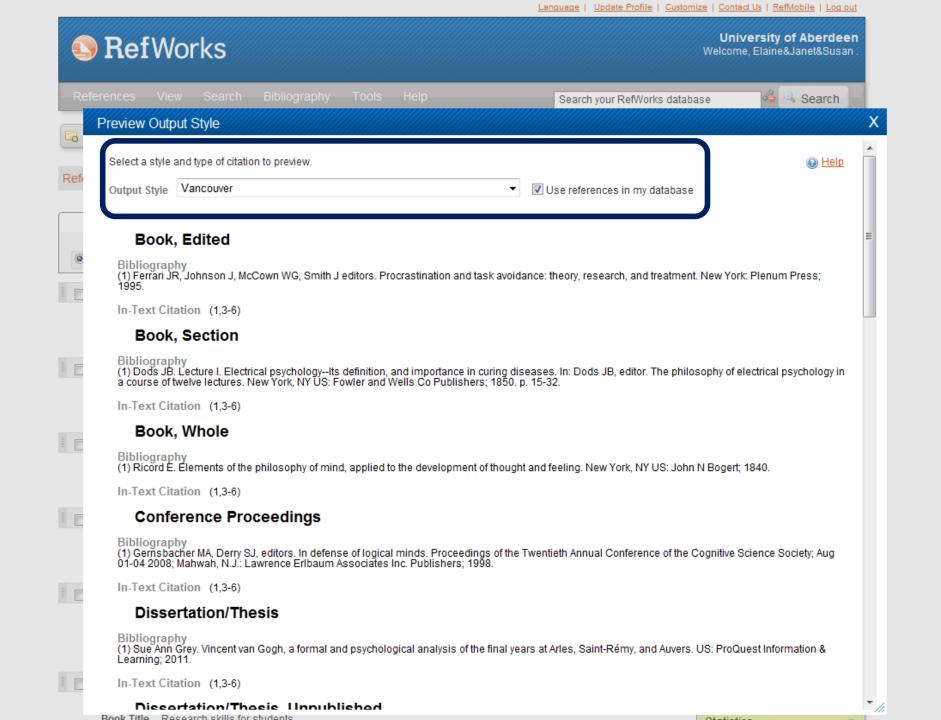
### Before looking at WNC 4 make sure the referencing style you need to use is in your Favourites list

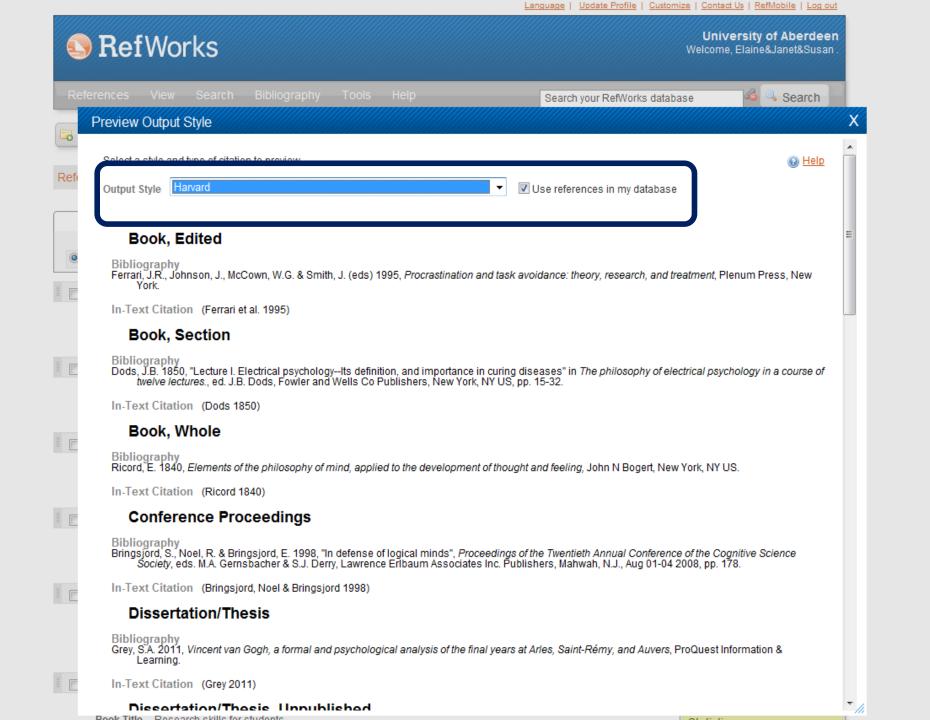
#### On your main RefWorks account:

- From the Bibliography menu you can choose the citation styles you are most likely to use and keep them as your favourites
- Ask your supervisor/course co-ordinator or refer to your course handbook if you are unsure of which citation style to use

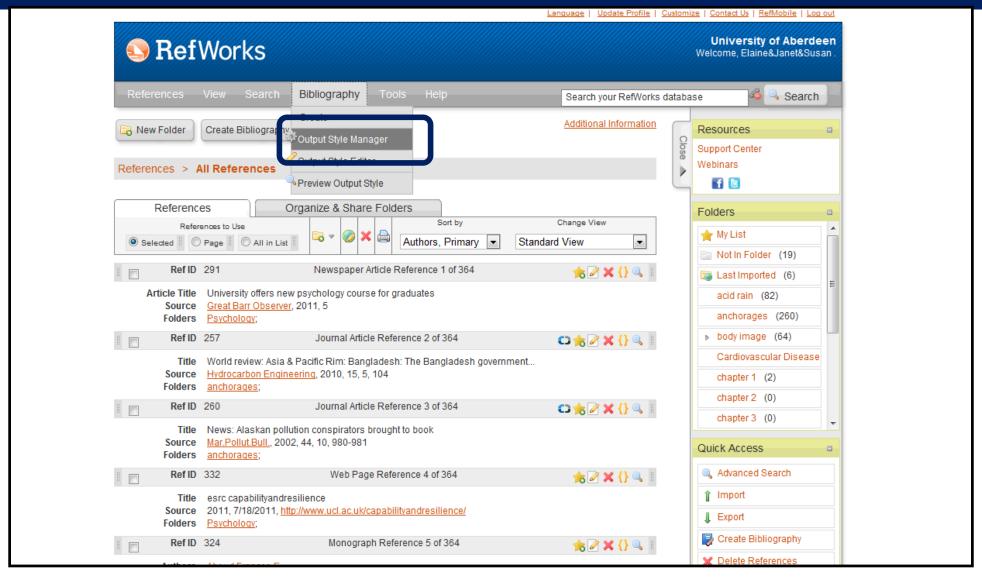
## Preview Output Style allows you to see what a particular style looks like...



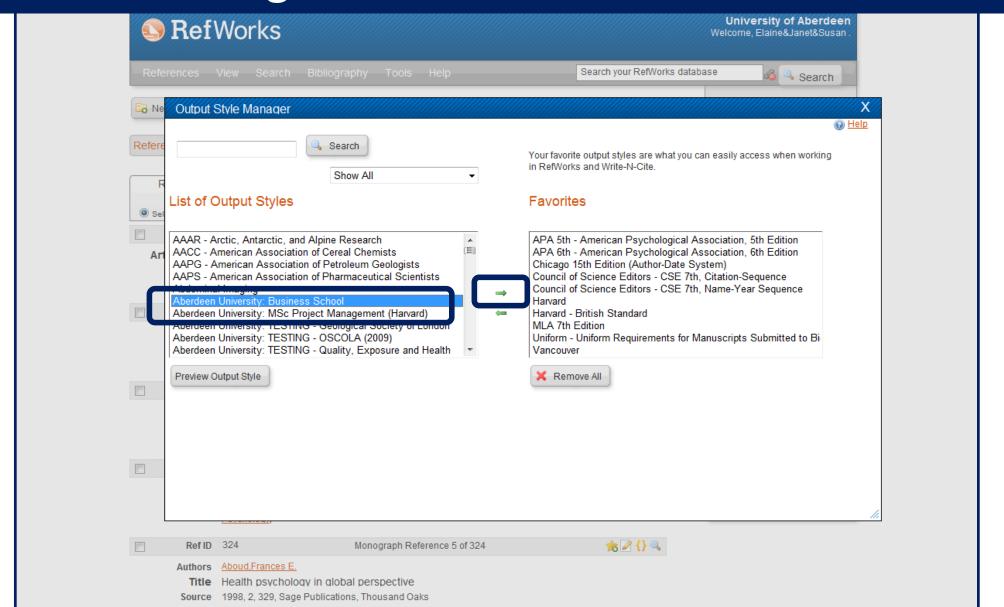




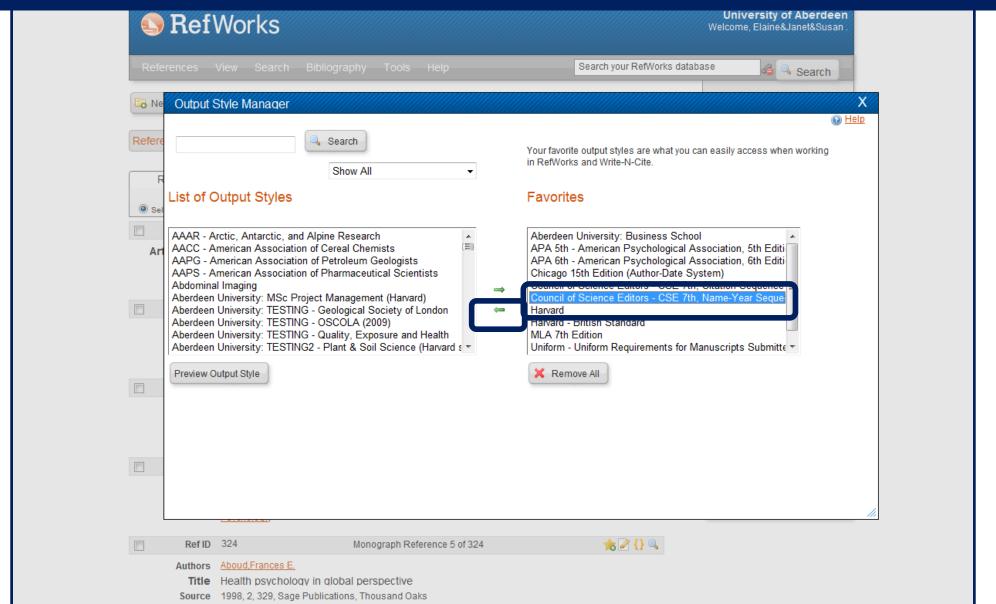
## To store your favourite citation styles open the Bibliography menu and select Output Style Manager



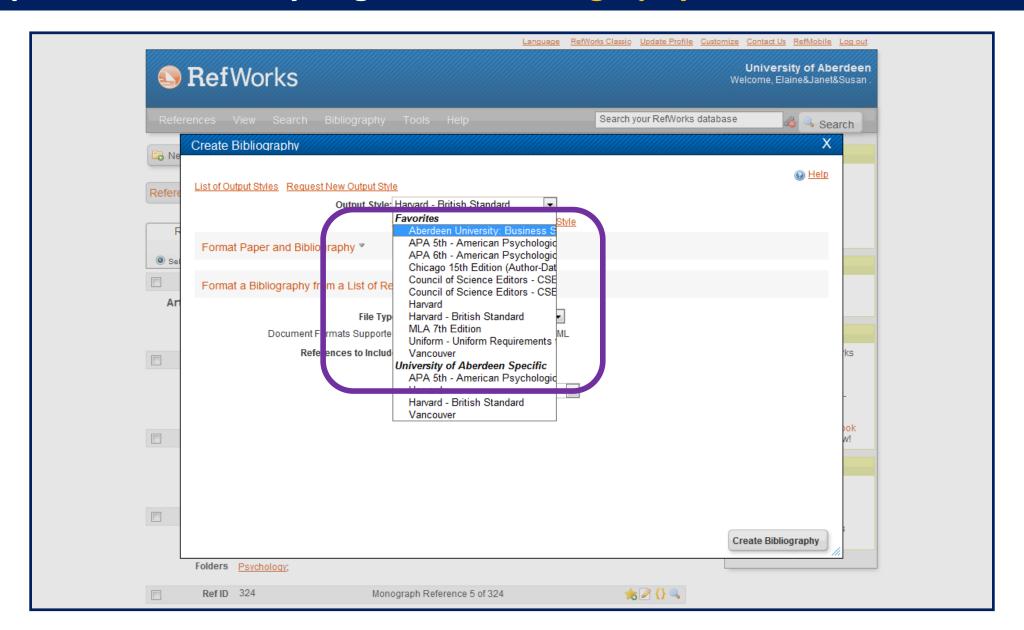
## Output Style Manager – Select style from List of Output Styles, Click on green arrow to add to Favorites



## Favorites – can remove styles you don't need from your Favorites list by using the lower green arrow



### Favorites – your favourite citation styles can then be seen in the Output Style drop-down list when you go to the Bibliography menu and select Create



### **Practical Session**



- Please follow the Steps 1 and 2 in worksheet Managing References RefWorks Part 2.
  - Step 1: Previewing styles
  - Step 2: Compiling a favourites list of citation styles

Managing References: RefWorks Part 2
Information Skills Practical Workshop

In this workshop you will be using your web-based RefWorks account in conjunction with Microsoft Word and a utility called Write-N-Cite to insert citations within a document (in-text citations) and create a reference list/bibliography at the end of your document.

- PLEASE ASK FOR HELP IF YOU ARE UNSURE WHAT TO DO. WE ARE HERE TO HELP YOU!
- After the 2 steps above we will all "write a thesis" together

### **Issues with Footnote styles**



- Footnote styles can be too complex to create within WNC
  - Examples: Chicago versions 15 and 16, Turabian and MHRA
  - Need to tweak the formatting generated by WNC so as to include background reading material in Bibliography...
    - and notes and citations in footnotes...
    - and produce separate lists for primary and secondary sources
- Recommendations:
  - Often easier to produce the bibliography manually
  - However, use RefWorks as a virtual filing cabinet

#### Now ...



#### Managing References – RefWorks Part 1 Information Skills Practical Workshop

RefWorks is a web-based bibliographic management software package that allows you to store and manage your references, and to create correctly assignments and bibliographies.

**IMPORTANT:** RefWorks introduced a new version in autumn 2016 which is referred to as 'New RefWorks'. However, at the University of Aberdeen we will continue to use and support the previous version – 'Legacy RefWorks' – until summer 2019. At that point we plan to upgrade to and provide support for the New RefWorks version.

This worksheet is designed to take you through the basics of using RefWorks and will cover the following:

STEP 1: Register for a RefWorks account	p.1	STEP 6: Create a new reference manually	p.3
STEP 2: Create a folder to organise references	p.1	STEP 7: Edit a reference in your account	p.3
STEP 3: Importance of planning your searches	p.1	STEP 8: Remove duplicate references	p.3
STEP 4. Import references from Scopus	ρ.2	STEP 9: Create a standalone bibliography	p.4
STEP 5: Import references from other databases	p.3	STEP 10: Help and advice	p.4

### Managing References: RefWorks Part 2 Information Skills Practical Workshop

In this workshop you will be using your web-based RefWorks, account in conjunction with Microsoft Word and a utility called Write-N-Cite to insert citations within a document (in-text citations) and create a reference list/bibliography at the end of your document.

Write-N-Cite (WNC) is an app or utility or plug-in which allows Microsoft Word to connect to your web based RefWorks account. WNC is already installed on university networked PCs - instructions on installing WNC to a personal machine is provided in the appendices to this worksheet.

RefWorks introduced a new interface in <u>Autumn</u> 2016 and refer to this version as "new <u>RefWorks</u>". However, at the University of Aberdeen we will continue to use and support the previous version – "legacy <u>RefWorks</u>" - until summer 2017. At that point we will upgrade to, and provide support for, the new <u>RefWorks</u>' interface."

Step	Pa	ge	Step	Page
1 – Previewing styles		1	5 – Editing a specific reference in RefWorks	4
2 - Compiling a favourites list of citation styles		1	6 – Help and advice	4
3 – Adding attachments to References in your RefWorks account		2	Appendix 1 – Installing Write-N-Cite v.4 on Microsoft machines	5
4 - Using Write-N-Cite		2	Appendix 2 – Installing Write-N-Cite v.4 on Mac machines	6

Try some extra steps as demonstrated - worksheets for Part 1 and Part 2

Objective: several folders, a minimum of 10-12 records in your account, none of these duplicated...

# Using Write-N-Cite (WNC) - live demonstration



### What is Write-N-Cite (WNC v.4)?



- WNC is a plugin for Microsoft Word which allows you to insert citations
  you have saved in RefWorks directly into the text as you write
- Formats in-text citations automatically and creates a bibliography at the end of the document in a chosen citation style
- Opened from a tab in Microsoft Word application
- Already installed on classroom PCs
- You may need to install to your office PC (from the Software Center)
- You can install to your personal PC/Mac (from RefWorks). See Part 2 Worksheet

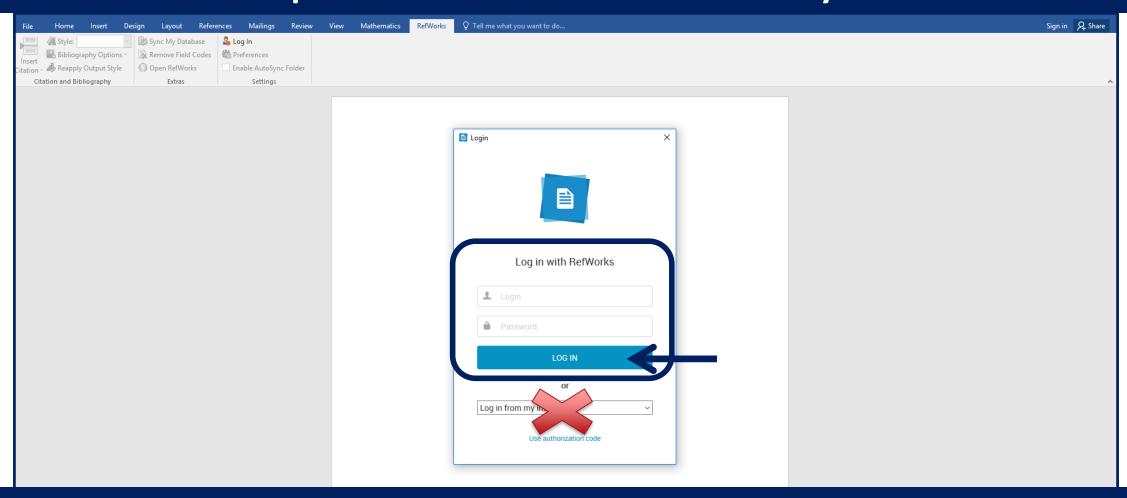


After W-N-C 4 is installed you must *sync* with your RefWorks account to download your references, folders and preferred reference styles:

- 1. Click on Log In in the ProQuest tab within Microsoft Word
- 2. It may take a few minutes to sync with your RefWorks account

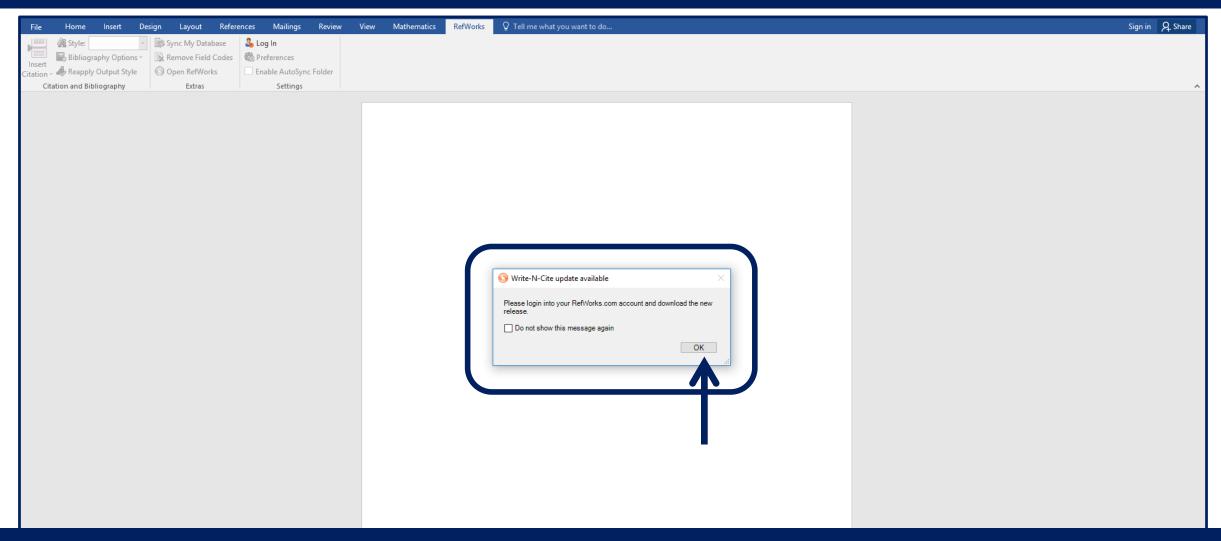


# Be sure that RefWorks is selected at the top. Then enter your username and password. DO NOT USE the "login from my institution" option – does not work at University of Aberdeen.

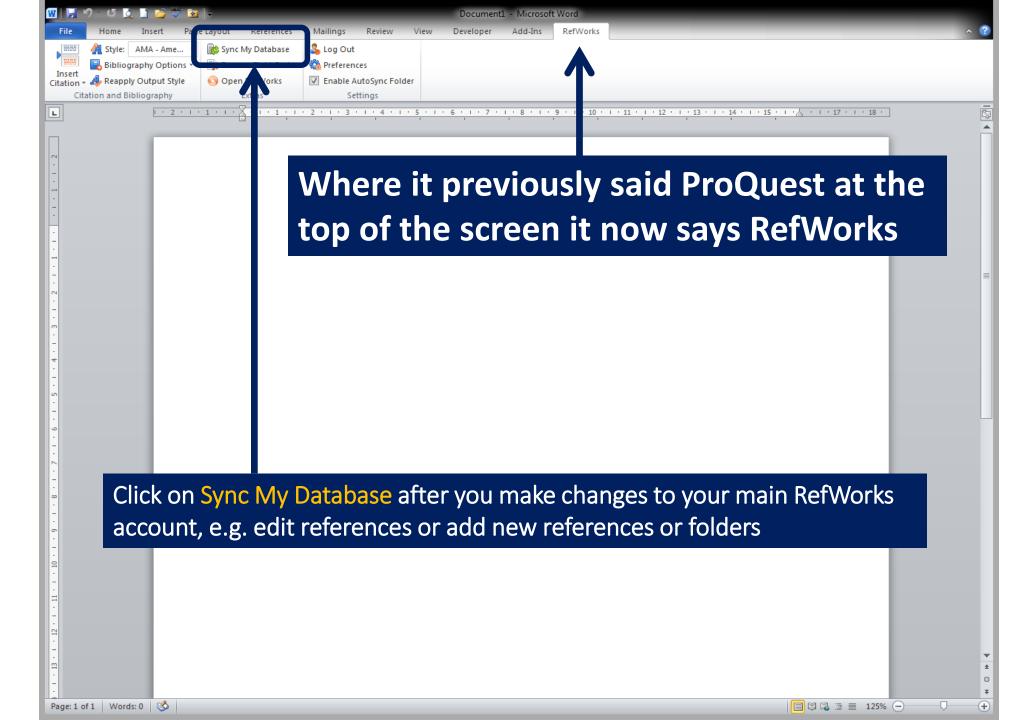


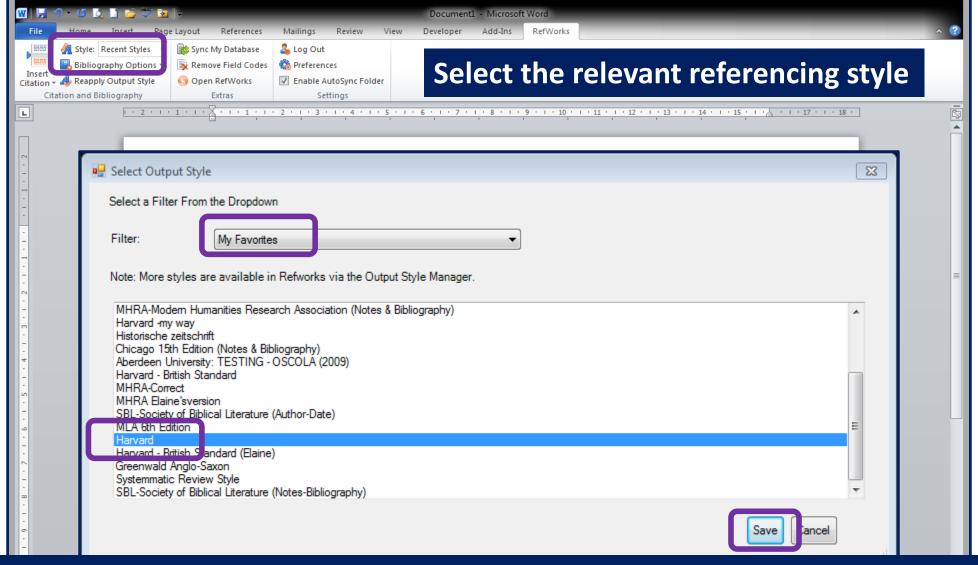
If you are off campus you may also be asked for the Group Code. You received the code in the email you received when you first set up your RefWorks account

### This pop-up shall appear, informing you that there is a later version of W-N-C available. Click OK to ignore this.



RefWorks released an update in October. Waiting to add to Classroom PCs next term



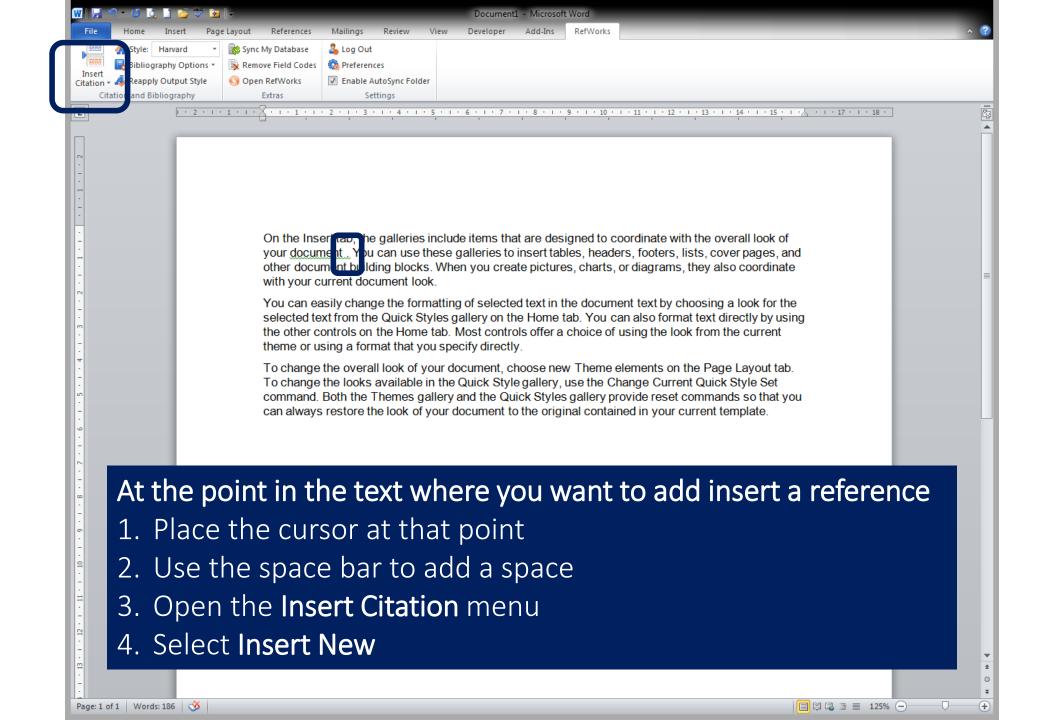


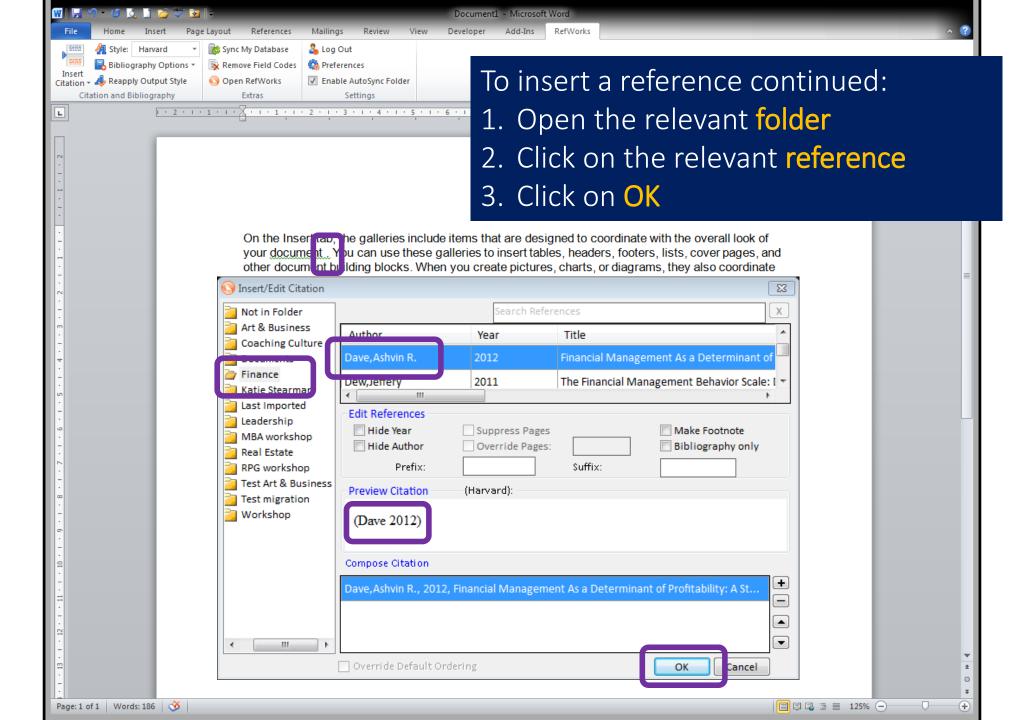
If the style you need isn't listed in the popular styles, favorites or group favourites options in the Filter menu:

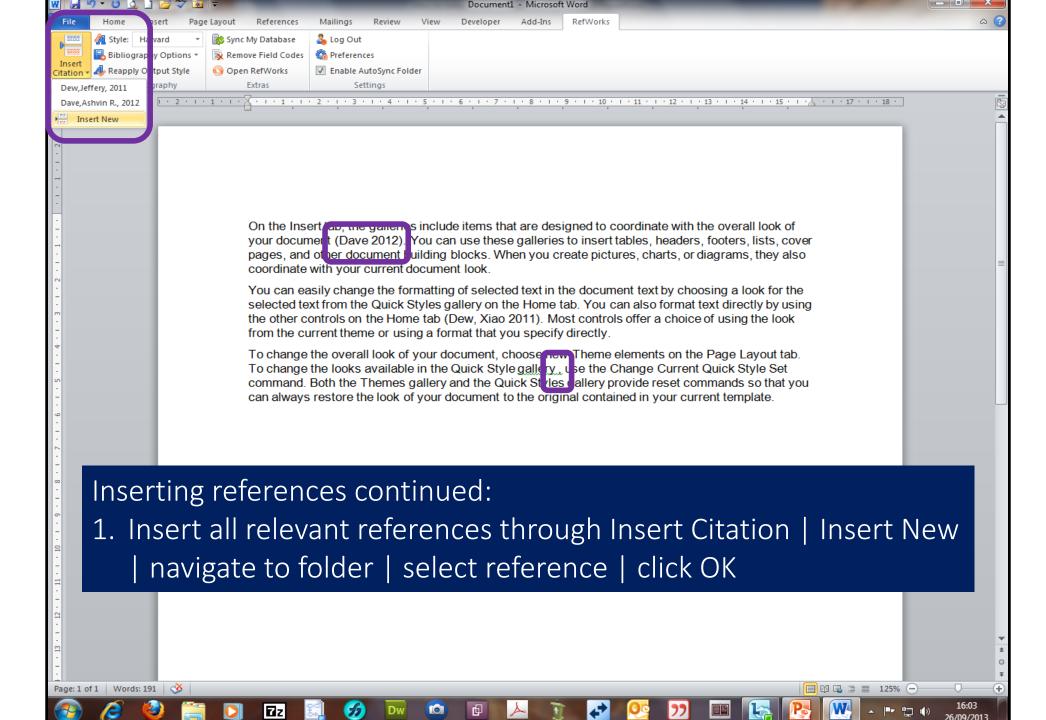
**□** 🛱 🖥 🖀 🗎 125% (─)

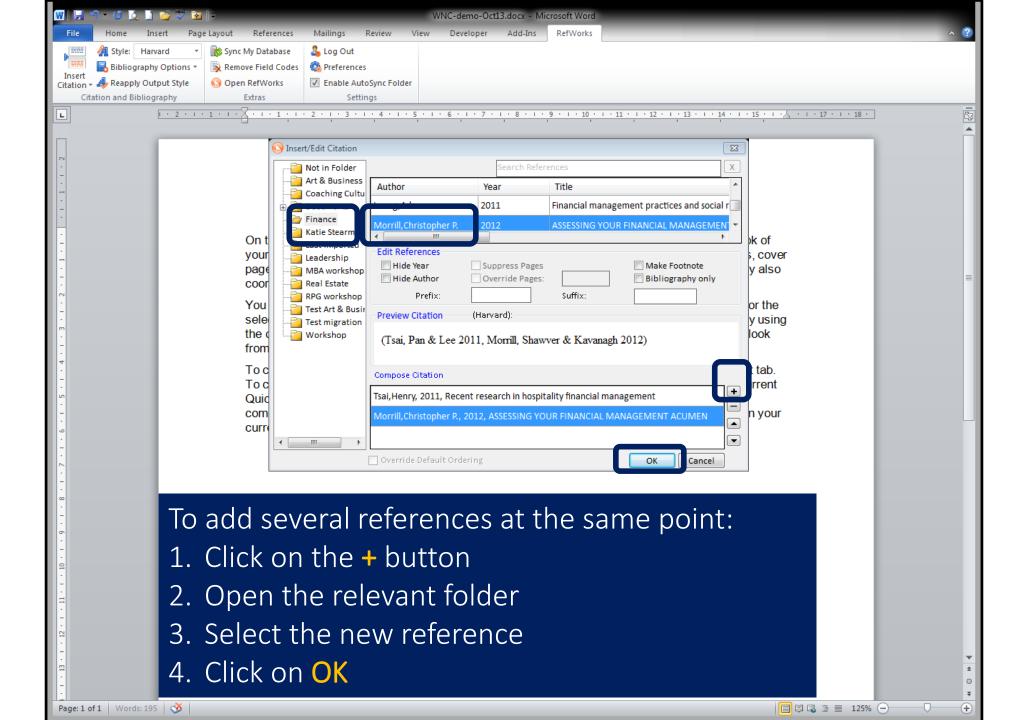
- 1. Log in to your main RefWorks account and add it to your Favorites list using the Output Style Manager
- 2. Then in WNC Sync My Database to download the new style

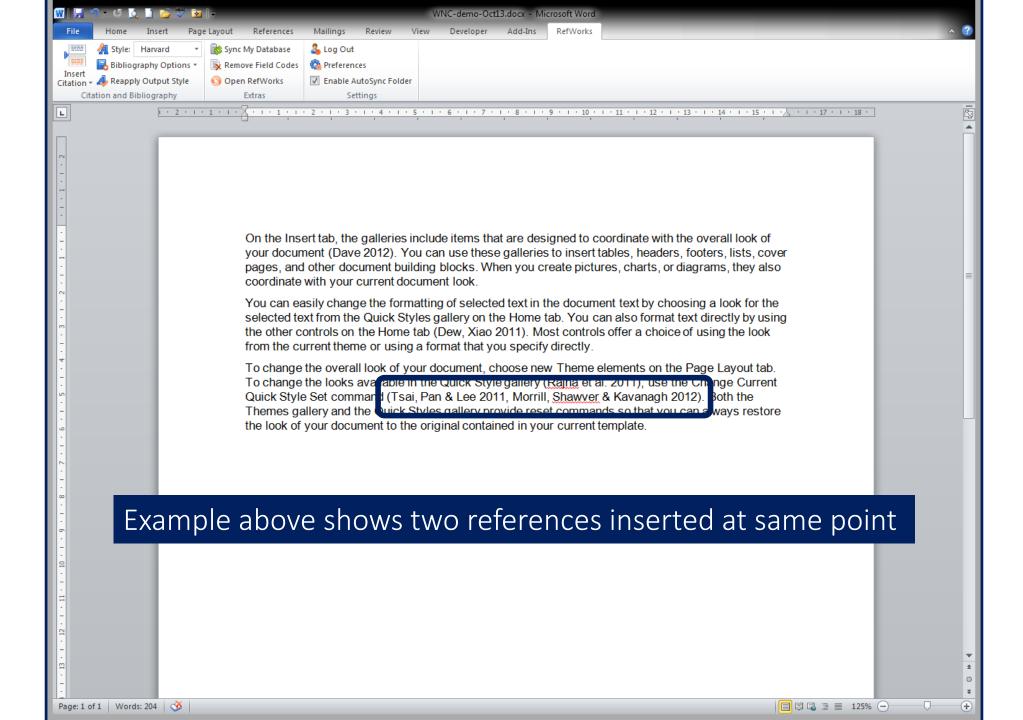
Page: 1 of 1 | Words: 0 | 🍑

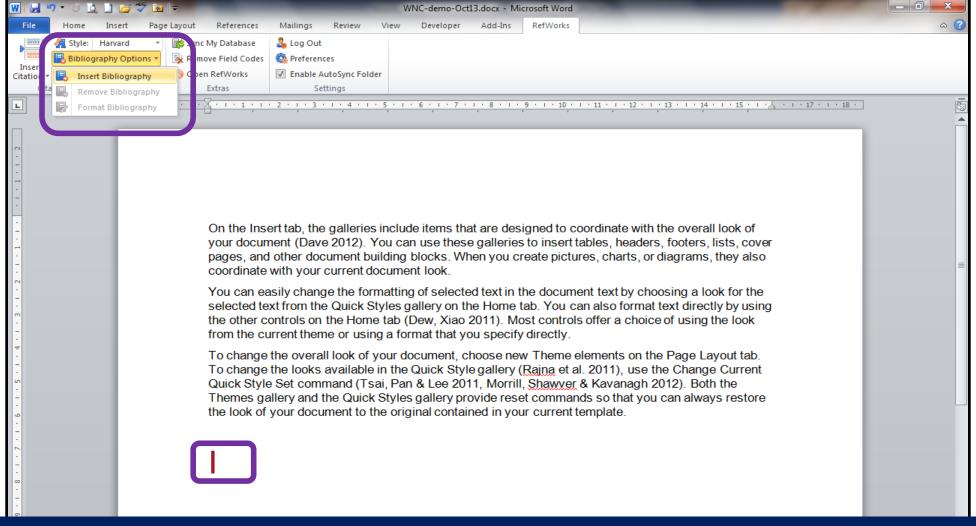










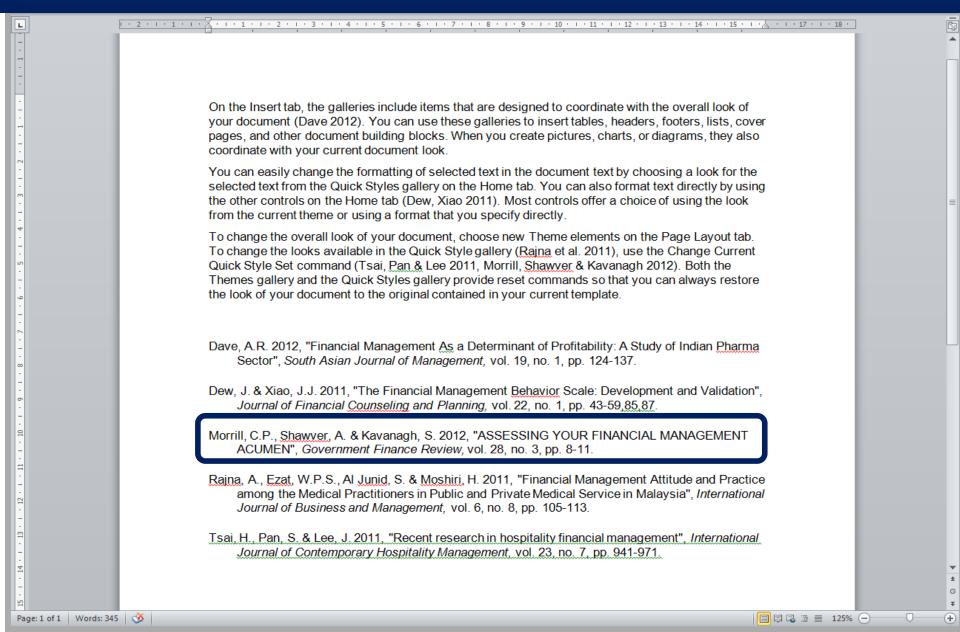


#### To insert your bibliography/reference list:

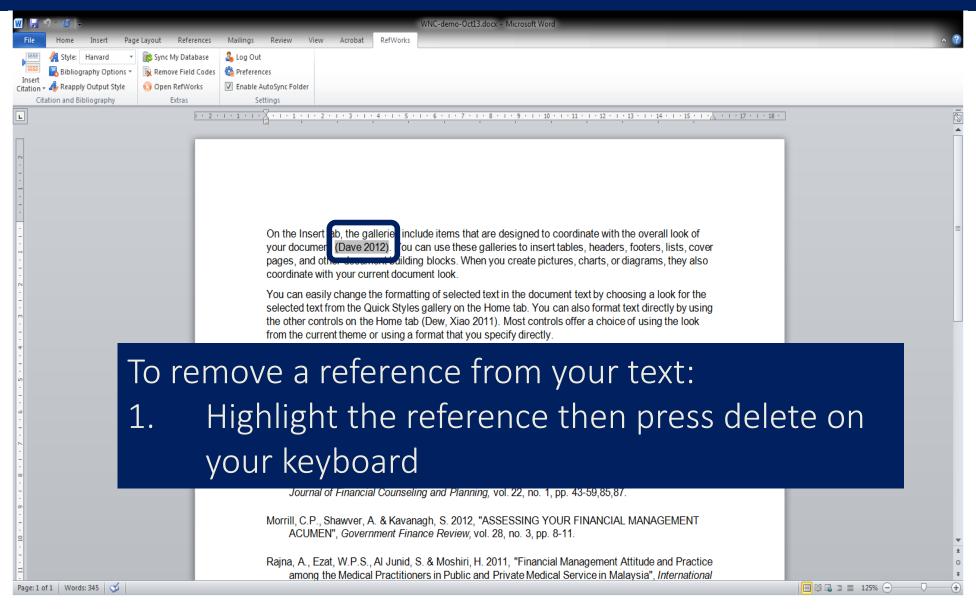
- 1. Place the cursor at the end of your document where you want the list to start
- 2. Open the Bibliography Options menu
- 3. Select Insert Bibliography



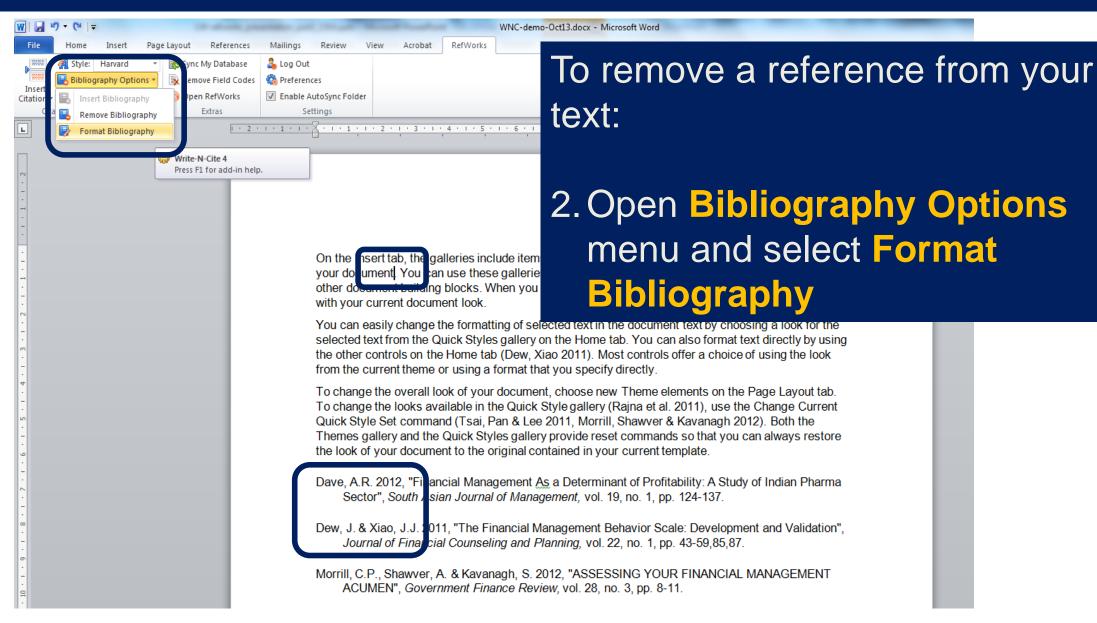
# Check your reference list carefully – you may have to find the record in your main RefWorks account and add information or amend the text



# Removing a reference – step 1



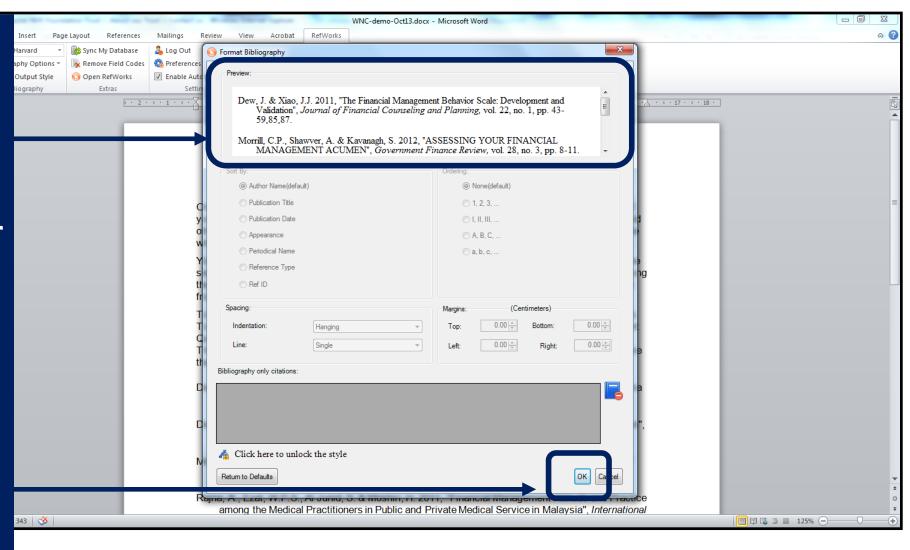
#### Removing a reference – step 2



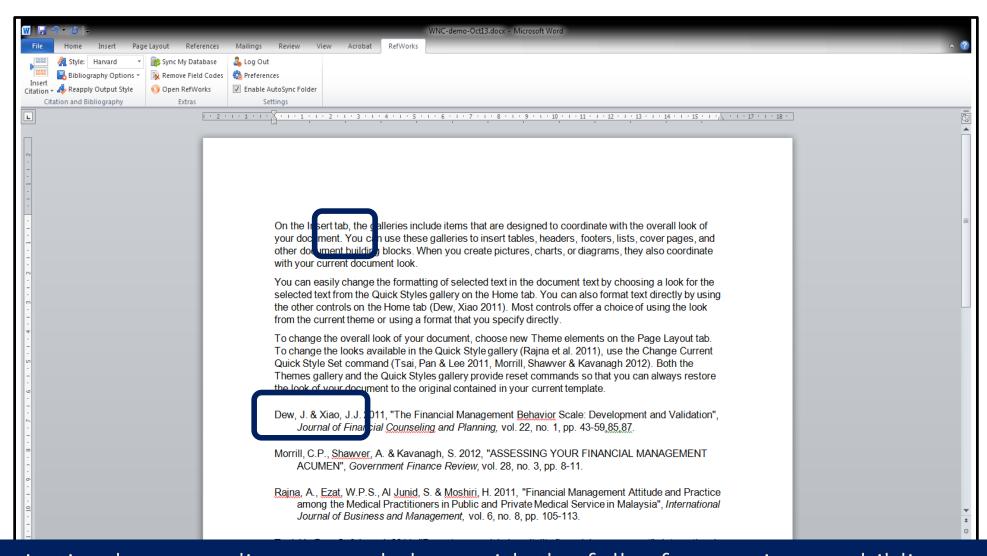
#### Removing a reference – step 3

This window displays a preview of how this updated version of your bibliography will look.

Select OK to finish formatting the changes to your bibliography



#### Removing a reference - completed



The in-text citation has now disappeared along with the full reference in your bibliography. Remember to save the changes.

#### Some other features...



- Amend in-text citations directly in W-N-C
  - add page numbers
  - suppress author details
- Search for references
  - Use the Search menu in your main account
- Share your database with others
  - You can set up read-only access from within your main account

#### **General housekeeping**



- Need to maintain your database
- Use it regularly whenever you do searches on databases
- Remember to keep it neat remove duplicate records
- Back up your records available from the Tools drop-down menu in your main account



# I already have a Word/Excel document containing a list of references that I want to use. How do I get these into RefWorks?

- There is a way of transcribing this data to push it into RefWorks but it is time-consuming, a bit complicated and rather tedious – RefWorks help screens provide more information
- We recommend finding the records in databases and exporting them to RefWorks, or manually type or paste the information into RefWorks

# To install Write-N-Cite on your own computer



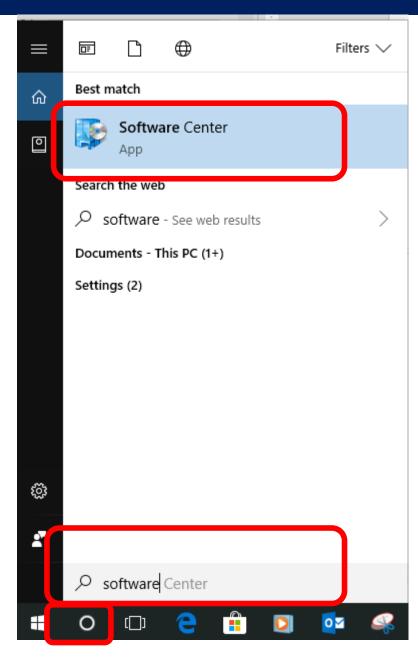
#### For off-campus computers + laptops:

- Login to your main RefWorks account | Tools menu | Writing Tool Add-ons for Windows or Mac
  - Follow the installation guide available from the W-N-C installation window
  - May have to install additional software (.NET 4 and Visual Studio 2010 Tools for Office Runtime)

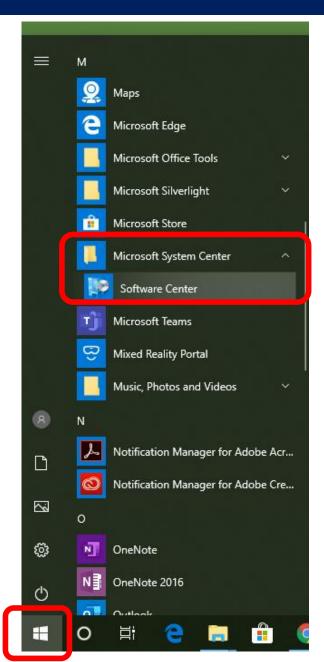
#### For networked/on-campus computers:

- Download W-N-C 4 software from the Software Download Service
- Available from www.abdn.ac.uk/staffnet/working-here/it-resources.php
  - Will need 'Admin Rights' to do this yourself
  - Contact the IT Service Desk for help to install the software

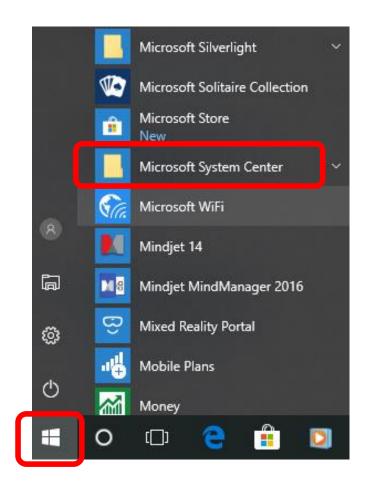
#### Your office PC on campus – WNC via the Software Center - 1

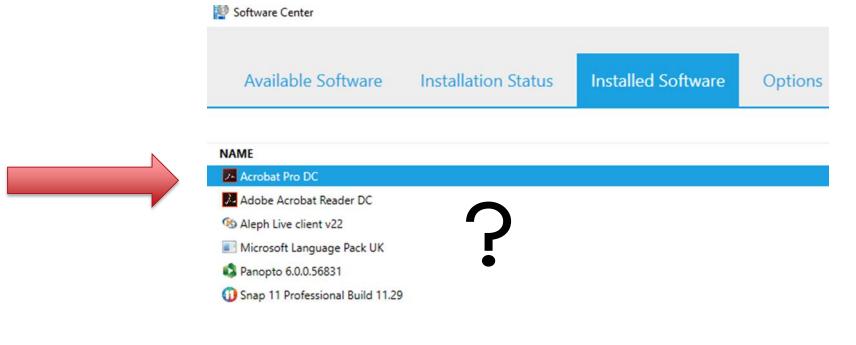






#### Installing WNC on an office PC



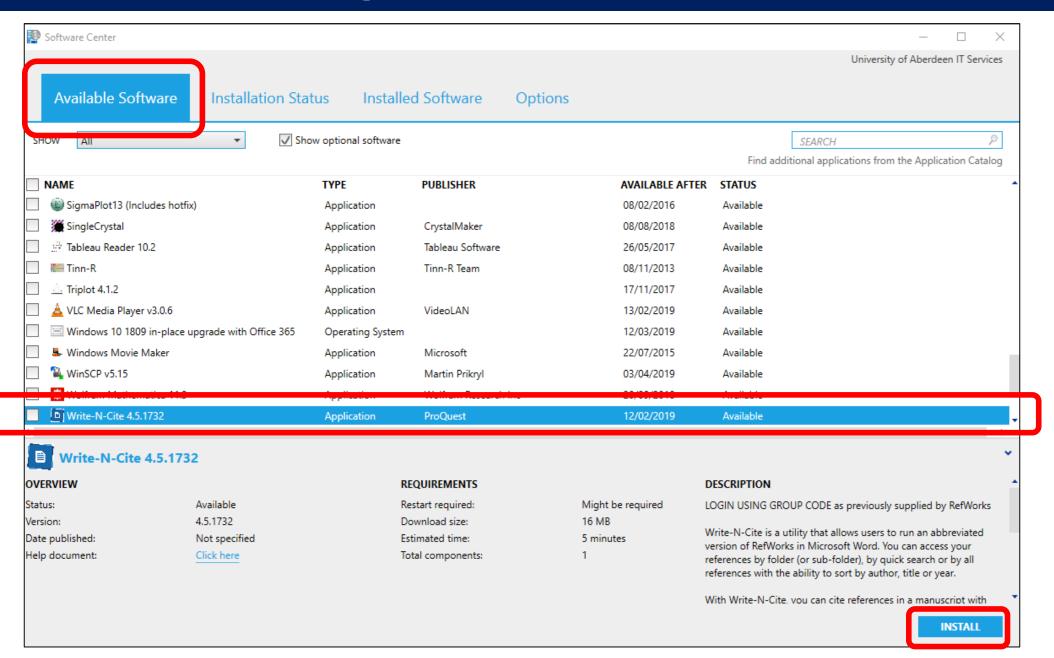


- Click on the Windows icon at the bottom of the screen and click on Microsoft System Center
- 2. Select **Software Center**

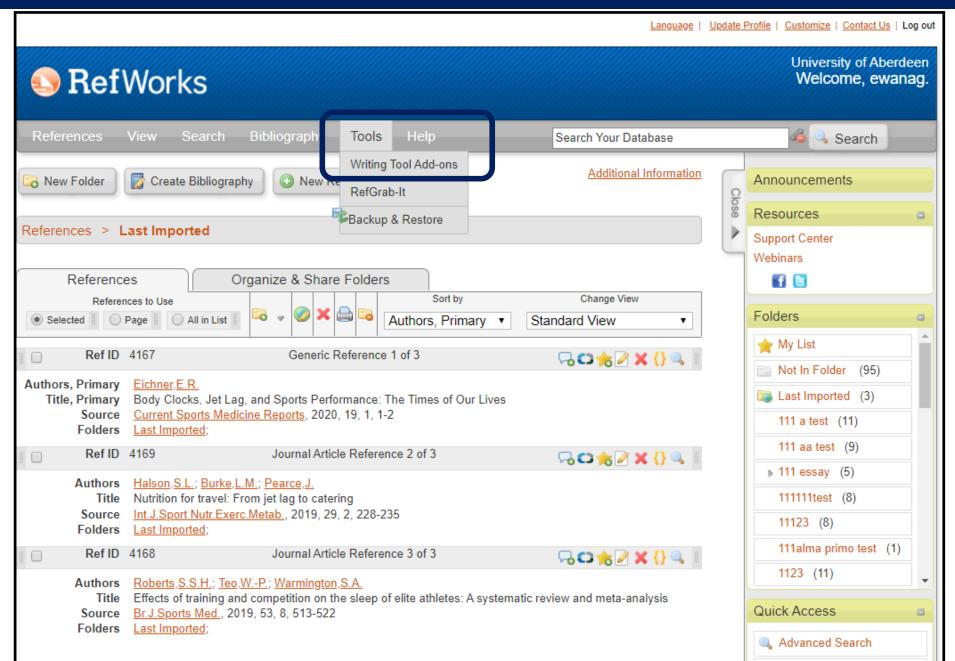
Check the **Installed Software** tab first. Is Java installed?

- If **no:** click on the **Available Software** tab, find Java and install it. (This must be carried out first.) Then install Write-N-Cite.
- If **yes:** install Write-N-Cite

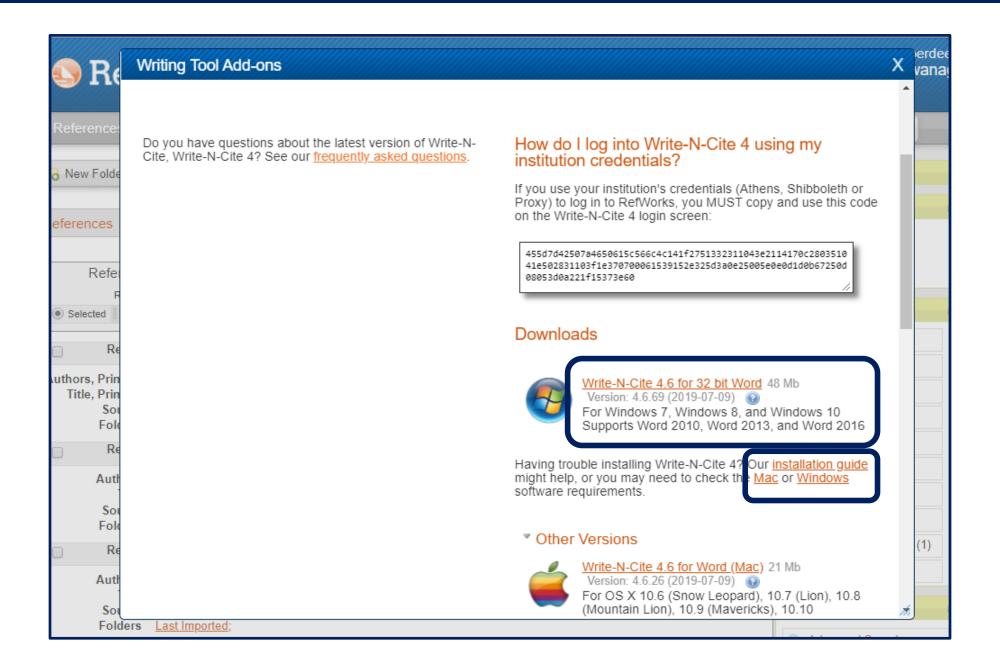
# Installing WNC on an office PC



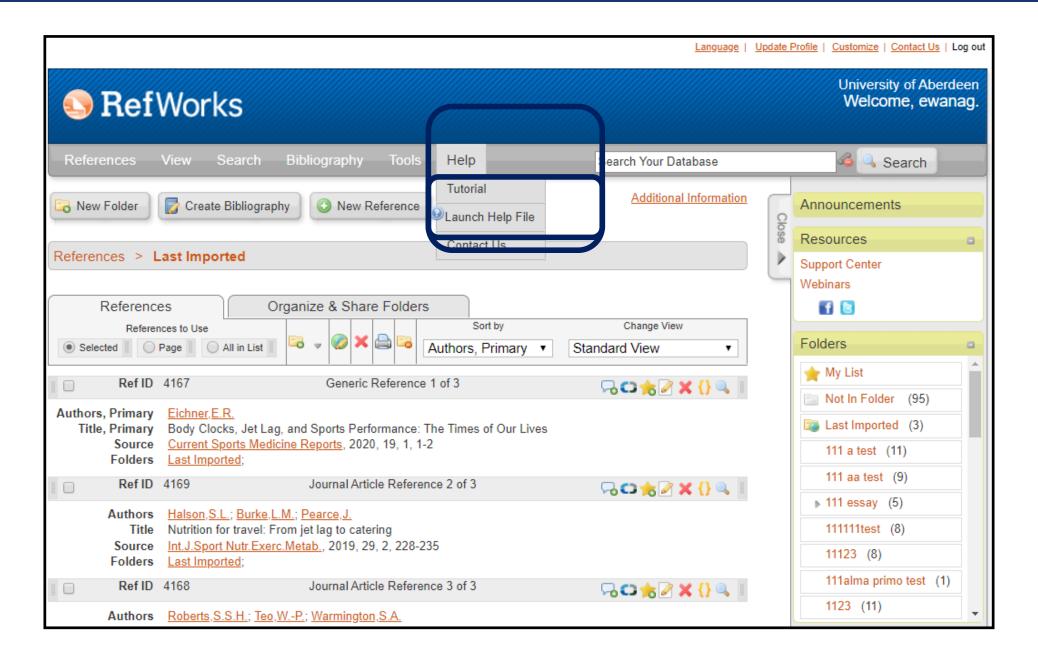
### **Downloading W-N-C on personal PCs**



#### **Download W-N-C version 4**



## It's the weekend and you're stuck using RefWorks?



#### **RefWorks Help and advice**



Library RefWorks web page:

www.abdn.ac.uk/library/support/information-skills-179.php#panel193

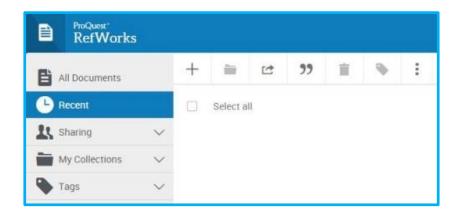
RefWorks website for HELP file

RefWorks YouTube videos www.youtube.com/user/ProQuestRefWorks

#### RefWorks...the Future



- RefWorks have launched an updated version (=New RefWorks)
  - Completely new interface (a bit like Mendeley and others)
  - New features aim to improve collaboration and sharing of resources between researchers
  - Other new features aim to simplify the research process from beginning to end
  - Looks nice, but it still has some bugs/faults and it does not contain (yet!) all the features we think it needs to have for users at your level
- We are working with and supporting the current version (Legacy RefWorks) for 2019/20. More information on any move to the new RefWorks will be publicised in good time.



#### Using LaTeX rather than Word?



- Can still use RefWorks as a place to store and organise your references
- You do not go on to use the RefWorks in-text and bibliography generation tools in the same way as for a Word document
- Once all your references are in RefWorks you can generate a file for export to BibTeX and then use that in your LaTeX document
- Build in extra time to your planning schedule to tidy up the BibTeX file and make sure that you can sort out any difficulties that may arise on the formatting side of things



#### Using LaTeX rather than Word?



- BibTeX for LaTeX general web page with links to support documents:
  - https://www.imperial.ac.uk/admin-services/library/learningsupport/reference-management/bibtex-for-latex/
  - This gives some general background information and links to specifically
     Imperial College produced support documents and to the LaTeX community
- Useful support document Using Legacy RefWorks with LaTeX
  - <u>www.imperial.ac.uk/media/imperial-college/administration-and-support-services/library/public/legacy-RefWorks-with-LaTeX-sep-2017.pdf</u>
- Useful support document Citing and referencing in LaTeX -using BibTeX
  - <u>www.imperial.ac.uk/media/imperial-college/administration-and-support-services/library/public/LaTeX-and-BibTeX-apr-2019.pdf</u>



#### **RefWorks and Mac computers**



### Important note:

- The Write-N-Cite (WNC) plug-in for RefWorks does NOT currently work with Word 2016 on Macs
- RefWorks are working on a fix for this (in)compatibility issue unfortunately there is little
  that we can do to help until a solution is in place
  - You can still store records in your main RefWorks account, but you cannot use the WNC app to format them within Word 2016 when creating/writing a research paper or other academic document
  - If you have access to earlier version of Word could use this with the WNC app for creating/writing a research paper or other academic document that requires in-text citations
- An alternative is to use the One Line/Cite View method. Details available online in one of our Library Guides: <a href="https://www.abdn.ac.uk/library/documents/guides/qgrfw008.pdf">www.abdn.ac.uk/library/documents/guides/qgrfw008.pdf</a>

### Macs and Using One Line/Cite View



- An alternative for Mac users with Word 2016 is to use the One Line/Cite
   View feature within RefWorks
- This allows you to insert citations and produce a bibliography/reference list without the need to use Write-N-Cite.
- Details available online in one of our Library Guides: www.abdn.ac.uk/library/documents/guides/qgrfw008.pdf

#### **Going further**



- Critical Appraisal of the Literature (Life & Physical Sciences)
  - To be arranged (a December date is likely)

See the course booking system for details



#### Help and support (1)



#### Library: Subject support

- Information Consultants & Information Adviser
- Subject & Enquiry staff (TSDRL floors 4-6, Medical and Taylor Libraries)
- Worksheets in our wiki (FinditFast!)
   http://finditfastlibraryworkshops.pbworks.com

#### Access and IT:

- **MyIT** or Tel: 01224 27-3636. Use phone for out of office hours (OOH) service (17.00-08.00 on weekdays and anytime at the weekend)
- Email: <u>servicedesk@abdn.ac.uk</u>
- In person: Library, Floor 1 (lunchtimes are very busy!!)





#### Help & support (2): Subject contacts



- Arts & Humanities
  - Ewan Grant e.grant@abdn.ac.uk
- Business & Law
  - Janet MacKay j.i.mackay@abdn.ac.uk
- Dentistry, Medicine & Medical Sciences
  - Mel Bickerton m.bickerton@abdn.ac.uk
- Education & Social Science
  - Claire Molloy c.a.l.molloy@abdn.ac.uk
- Engineering, Life & Physical Sciences
  - Susan McCourt s.mccourt@abdn.ac.uk
- General
  - Eleni Borompoka eleni.boro@abdn.ac.uk



https://www.abdn.ac.uk/library/support/contacts-106.php#panel162

# Help & support (3)



 Our Find it Fast! wiki is a collection of resources designed to help you find good quality information quickly. It contains support materials such as slides from workshop presentations and worksheets <a href="http://finditfastlibraryworkshops.pbworks.com">http://finditfastlibraryworkshops.pbworks.com</a>

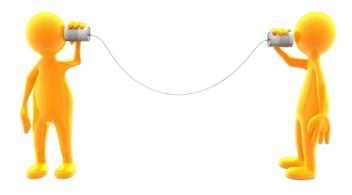
- Our list of Library guides can be found at <u>www.abdn.ac.uk/library/support/library-guides-101.php</u>
- For IT-related queries contact our colleagues at the IT Service Desk <u>servicedesk@abdn.ac.uk</u>



Please complete the evaluation form – feedback helps us to improve what we offer!

**Literature Searching: Part 3** 

Eleni, Janet & Susan



#### **Library - Useful links**



- Information skills workshops: <u>www.abdn.ac.uk/coursebooking</u>
- Library homepage: <u>www.abdn.ac.uk/library</u>
- Information Guides online: <a href="https://www.abdn.ac.uk/library/support/library-guides-101.php">www.abdn.ac.uk/library/support/library-guides-101.php</a>
- Primo: <a href="http://primo.abdn.ac.uk">http://primo.abdn.ac.uk</a>
- Information Consultants: <a href="https://www.abdn.ac.uk/library/support/contacts-106.php#panel162">www.abdn.ac.uk/library/support/contacts-106.php#panel162</a>
- Workshop materials wiki: http://finditfastlibraryworkshops.pbworks.com
- Email (general library enquiries): <u>library@abdn.ac.uk</u>
- Library blog (InfoLinks): <a href="https://aberdeenunilib.wordpress.com">https://aberdeenunilib.wordpress.com</a>
- Library on Twitter: <a href="https://twitter.com/aberdeenunilib">https://twitter.com/aberdeenunilib</a>
- Inter-Library Loan service: <a href="https://www.abdn.ac.uk/library/support/interlibrary-loans-182.php">www.abdn.ac.uk/library/support/interlibrary-loans-182.php</a>

#### Library - Useful links



- *Opening times*www.abdn.ac.uk/library/using-libraries/opening-hours-83.php#panel136
- Library guides (all) www.abdn.ac.uk/library/support/library-guides-101.php
- Library guides (referencing) www.abdn.ac.uk/library/support/library-guides-101.php#R
- Accessing e-resources www.abdn.ac.uk/library/documents/guides/qgdbs005.pdf
- Remote access www.abdn.ac.uk/toolkit/systems/remote-access/
- Materials from Library workshops <a href="http://finditfastlibraryworkshops.pbworks.com">http://finditfastlibraryworkshops.pbworks.com</a>



Thank you

Please complete the
evaluation form